Campus Voices Here Today

- Public Safety
- University Services
- Financial Aid
- The Bursar
Public Safety

Radford University
Who we are...

• The mission of the Department of Public Safety is to provide a safe and effective living, learning, and working environment for students, faculty, staff and visitors to Radford University.

Core Values:
  Integrity
  Courtesy
  Service
  Professionalism
University Police Department

- Full-service, sworn, accredited law enforcement agency devoted to the welfare of the University community.
- Provides 24-hours a day patrol protection to the entire campus, parking lots, and other properties owned or controlled by the university.
- RUPD partners with area law enforcement for mutual aid and support
- University police officers provide traditional law enforcement services as well as:
  - Vehicle Services
  - Safety & Awareness Programs
  - Situational Awareness & Personal Safety Training
  - Adopt-A-Cop
  - Safety Escorts
  - Resource Referrals & General Questions
  - Medical & Fire Emergencies
Office of Emergency Management

• Instill a culture of preparedness by enhancing and improving;
  • Individual Preparedness, Departmental Readiness, Institutional Resiliency

• We develop and manage University level emergency planning including;
  • Crisis and Emergency Management Plan (CEMP)
  • Continuity of Operations Plan (COOP)
  • Building Emergency Action Plans (BEAPs)

• Provide training and exercise programs
  • Drills, Tabletops, Functional, Full-Scale Exercises
  • Host state and federal training

• Promote preparedness initiatives through presentations and other outreach methods
Radford University EMS

• All-student, all-volunteer campus rescue squad providing emergency medical and rescue services.

• Supplements City of Radford Fire & Rescue during the academic year

• Strives to protect and improve the quality of life for the students, faculty, staff, and visitors of Radford University, as well as members of the surrounding community.

• RUEMS range of public safety services include;
  • 911 medical calls on campus
  • University events including athletic events, concerts, and commencement
  • CPR/AED/First Aid classes
Safety at a glance...

- Clery Act and Annual Security & Fire Safety Report
- Dealing with major emergencies on campus (OEM)
- Report concerns so they can be addressed
- Public Safety Camera System
Safety at a glance…

• Restricted access to Residential Facilities
• Emergency blue light phones
• Mass notification systems (Radford Alert)
  • SMS, email, phone
  • Outdoor warning system
Radford Safe App

• A safety app which provides;
  • Alerts,
  • Personal Safety Tools,
  • Access to Emergency Procedures,
  • Support Resources,
  • Tip Reporting,
  • Virtual Escort,
  • Work Alone / Study Alone, and
  • Acts as a Mobile Blue Light.
What you can do…

• Theft is the number one crime reported on campus.

• Keep doors locked when sleeping or when out of your room. This includes “just going down the hall for a few seconds.”

• Report suspicious behavior to police or building staff immediately.

• See something, say something.

• Keep valuables locked in a safe place, out of view.
And finally...

- Students’ safety and security are critical to academic success.
- We are committed to working with students to help them be successful.
- We are a resource, not an adversary.
- We do these things while adhering to our core values which are integrity, courtesy, service, and professionalism.
Contact Info:

Eric S. Plummer, Ph.D.
Radford University Police
Office Phone: 540-831-5740
Email: eplummer@radford.edu
Twitter: @ChiefPlummer

Peter McCann, CBCP
Office of Emergency Management
Office Phone: 540-831-6696
Email: pmccann@radford.edu
www.Radford.edu/em

Scott D. Shaffer
Radford University Police
Office Phone: 540-831-5098
Email: sshaffer@radford.edu
University Services
University Services

ONE Card - Meal Plans - Laundry - Vending - Parking Services - Conference Services
ONE Card

• Radford University’s ID Card is the ONE Card, holds meal plans, debit account, and door access.

• Debit Account (ONE Card account), is accepted on-campus in Dining, Laundry, Vending, Computer Lab printing, etc., and off-campus merchants.

• Information regarding your student’s account may be shared only with the cardholder, The Student.
  
  • If you lose your card, be sure to mark it lost by logging in to your account through the OneCampus portal.
  
  • Students must designate parents/guardians for “Guest Access” in the One Card system to be able to see charges.
Dining Options

Dalton Kitchen
- All-you-care-to-eat dining facility with varying main dishes and sides plus unique specials daily. Pizza, pasta, hamburgers, salad bar, deli bar, and breakfast served all day.

Terrace Shops
- Tartan Pizza Co (New for Fall 2024)
- Wendy’s
- Bowl Life and Market (New for Fall 2024)
- 1910 Café

The Bonnie
- Chick-fil-a
- Hisso Sushi
- Honeycomb Commons
- Student Choice

Hemphill
- Starbucks
## Meal Plans

<table>
<thead>
<tr>
<th>Meal Plan Options</th>
<th>Semester Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Highlander All Access</strong></td>
<td>$2,927</td>
</tr>
<tr>
<td>Unlimited Meal Swipes in Dalton Kitchen (at least 19 meals a week, 285 for the semester). Two meal swipes per day (retail value per swipe $9.78) can be used at retail locations. $264 in food dollars to be used at retail outlets.</td>
<td></td>
</tr>
<tr>
<td><strong>Highlander Residential</strong></td>
<td>$2,705</td>
</tr>
<tr>
<td>Two meal swipes per day (210 for the semester) that can be used in Dalton Kitchen or as a $9.78 exchange rate at retail locations; $317 in food dollars to be used at retail outlets. Includes $30 in vending. Default Residential Plan.</td>
<td></td>
</tr>
<tr>
<td><strong>Highlander Junior</strong></td>
<td>$1,585</td>
</tr>
<tr>
<td>105 meal swipes a semester to be used in Dalton Kitchen or retail outlets (retail value per wipe of $9.78); $428 in food dollars to be used at retail locations. Default University Apartment Meal Plan option.</td>
<td></td>
</tr>
<tr>
<td><strong>Highlander Commuter</strong></td>
<td>$574</td>
</tr>
<tr>
<td>Meal Plan starts with 25 meal swipes and $261 food dollars. Students can purchase additional meal swipes or food dollars within the Commuter Plan as the semester progresses. Commuter students can also upgrade to a higher meal plan.</td>
<td></td>
</tr>
</tbody>
</table>
Exchange Rate and Food Dollars

\textbf{Dining FAQ's}

\textbf{What is an Exchange Rate?}
The student exchange rate refers to the allotted value of a swipe in a retail location. One "meal" is equivalent to 9.78 to spend at any retail shop on campus.

\textbf{What are Food Dollars?}
Food dollars are non-discounted dollars that spend like cash in any dining location. They are meant to supplement spending over the 9.78 exchange rate. Food Dollars are tax-free and can be added to all meal plans.

\textbf{Food Dollars carry over from one semester to the next but do not extend beyond the academic year. They are eligible for rollover only with the purchase of a Meal Plan for the following semester.}

\textbf{ex:}
Fall 2023 - Spring 2024
Spring 2024 - Fall 2024

\textbf{Residential Meal Plan FAQ}

\textbf{Commuter Meal Plan FAQ}
Important Dates and Info

• All students living on campus are required to have a meal plan. Descriptions and pricing for these plans may be found online at [www.dineoncampus.com/radford/residential-meal-plans](http://www.dineoncampus.com/radford/residential-meal-plans)

• Default meal plan may be changed prior to the first day of classes (Monday, August 26, 2024) without incurring an administrative fee.

• The option to change your meal plan will be available online on August 20, 2024. To change your plan:
  • Sign in to [OneCampus](http://www.dineoncampus.com/radford/residential-meal-plans)
  • Search for “Change Your Meal Plan”.
  • Click on the link and follow the prompts.

• Changes may still be made in person until Friday, September 5, 2024, after paying a $20 administrative fee. No meal plan changes will be accepted after that date. Absolutely no exceptions.
Don’t be shy, self identify!

Let us help with your food allergies.

By creating an account in on Dine on Campus, you will alert our management staff to your food allergy needs. A Don’t Be Shy card will be available for your cell phone or print one out to keep on hand. When you come into one of our dining halls, show an associate your card for personalized service.

https://dineoncampus.com/radford/allergenfriendly-dining
Parking Services

• All vehicles parked on university property must be registered with Parking Services.

• Parking permits are $175 for the academic year.

• Beginning August 1 – Purchase permits & register vehicles.
  • OneCampus portal - search "permits". Click on the permit link and follow the prompts. You will be given a temporary permit to print to use until your hangtag arrives in the mail.

• Parking permits are color coded to match their specific parking locations, as seen on the parking map.
  • Resident permits – Blue
  • Commuter permits – Yellow
  • University Apartment permits - Purple
Parking Services

• Parking regulations in all lots are enforced Monday – Friday from 7am – 6pm, including during breaks.

• Enforcement for parking on sidewalks/grass, handicapped spaces, double parking (taking up 2 spaces), University Apartment lots and parking on curbs is 24/7.

• Ticketing for all lots begins on the first day of classes. All students must be parked in their designated lot by 7am on Monday 8/26/2024.

• Daily permits purchased by students only allow the visitor to park in the student’s assigned lot.

• Parking Meters must be paid even if you have a permit.
Laundry

- Radford University offers free laundry to residential students who live in residence halls and university owned apartments.
  - Will not incur charges for laundry on their ONE Card account if they select ONE Card as the payment method.
  - If you select pay now and opt for another payment method (like a credit or debit card) the $1.75/wash load or $1.50/dryer load will be charged to the credit or debit card.

- Students may view washer/dryer availability through the RU Mobile App (laundry tile) or via the CSC GO App.
First Day - Inclusive Access:

- Select first year classes are included in the First Day program giving the student access to these courses on the first day of classes through D2L.
- These courses are billed to the student account at a reduced price and any financial aid will be applied to those course materials.
- You may opt out of the First Day program in D2L and buy elsewhere by paying out of pocket.

To access the courses:
- Go to your One Campus
- Click on tile “View Books for Term”.
- Courses will populate and show First Day listed course materials.
Postal Service

- Full-Service Post Office
  - Buy stamps
  - Mail letters and packages
  - Send certified mail
  - Buy flat rate boxes and envelopes
- Student mailboxes located here, mailbox combinations available on your OneCampus portal or at the PO front window
- Located on the bottom floor of Dalton Hall
- Open Monday – Friday 8:30am-4:30pm
- Accept cash, check, ONE Card account and Visa/Mastercard/Discover
Mailing Items to Students

Standard US Mail
Student’s Name
P. O. Box ####
Radford, VA 24142

Bulk Carrier
(FedEx, UPS, etc.)
RUS Box ####
801 East Main Street
Radford University
Radford, VA 24142
Contact Information

• ONE Card office – 540-831-5054 or onecard@radford.edu

• Parking Services – 540-831-6361 or parking@radford.edu

• Post Office – 540-831-5148 or postoffice@radford.edu

• Barnes & Noble Bookstore – 540-831-5498 or sm8165@bncollege.com
Financial Aid
FERPA Policy

- The Family Educational Rights and Privacy Act of 1974 (FERPA) protects student privacy and access to academic records including grades and financial information.

- The FERPA release designates individuals that can access these academic records.

- Without a FERPA release in place, faculty and staff will only be able to provide information about a student’s accounts to the student.

- More information: www.Radford.edu/ferpa
Financial Aid Next Steps

• Instructions as well as videos can be found online
  • https://www.radford.edu/admissions/apply/admitted/tuition.html

• Required next steps and information will be sent via email to student
  • Following Quest all emails will be sent to @radford.edu address
Satisfactory Academic Progress Requirements

• Eligibility for financial aid requires Satisfactory Academic Progress (SAP).
  1. Maintaining at least a 2.0 GPA if student has attempted 48 or more credits
     • GPA requirements vary from a 1.0 to 1.8 if student has attempted less than 48 credits.
  2. Completion of at least 67% of all attempted credits
  3. Degree must be earned without exceeding 150% of credits required for program completion per the Radford University Catalog.

• If a student does not meet these requirements, they have a right to appeal their ineligible status if the reason qualifies as unforeseeable or extenuating circumstances beyond the student’s control.
Award Renewal Information

• Institutional Scholarships
  • Examples: Highlander Distinction Scholarship / Transfer Excellence / Phi Theta Kappa
  • Maintain a cumulative 2.5 GPA and complete at least 24 credits each year

• Foundation Scholarships
  • Complete scholarship application annually and Satisfactory Academic Progress (SAP)

• State & Institutional Need-Based Grants
  • Virginia Guaranteed Assistance Program or Commonwealth Grant
  • Maintain SAP and a 2.0 GPA, progress to next class standing annually, and maintain a permanent domicile in Virginia

• Federal Aid Grants, Loans, Workstudy
  • Including Direct Subsidized, Unsubsidized, and Parent PLUS Loans
  • Maintain SAP
Financial Aid Communications

• Communications from the Office of Financial Aid will be conducted through these two channels:
  1. Email to the student’s Radford.edu address from finaid@radford.edu or individual financial aid counselor email addresses
  2. The Financial Aid Dashboard on OneCampus (up-to-date 24/7 access)

• Students must regularly check their Radford email as well as OneCampus for important notifications, including required documents that may impact eligibility for financial aid.
Financial Aid Summary

• Discuss submitting FERPA releases for parents, guardians, relatives, etc.
• Know the requirements for your financial aid programs to be renewed.
• Understand how SAP impacts your financial aid eligibility.
• Watch your email and OneCampus for updates to your application.

• Complete and submit the FAFSA annually
  • For 2025-2026, FAFSA will open on October 1, 2024
  • Priority application deadline, March 1, 2025
Contact Information

Office of Financial Aid

All updates are posted to our website:
www.radford.edu/finaid

We email you from this address:
finaid@radford.edu

Office Hours:  Monday – Friday   8:30 AM – 4:30 PM
Radford Office Phone: 540-831-5408
Roanoke Office Phone: 540-831-1000
Text: 540-328-9360
Billing

- Semester bills will be available online through OneCampus.
- Payment Deadline: August 14, 2024
- Obligation to Pay
## Estimated Tuition and Fee Rates

<table>
<thead>
<tr>
<th></th>
<th>Main Campus In-State Tuition</th>
<th>Main Campus Out-of-State Tuition</th>
<th>Carilion Campus In-State Tuition</th>
<th>Carilion Campus Out-of-State Tuition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition &amp; Required Fees</td>
<td>$6,599.00</td>
<td>$13,141.50</td>
<td>$6,599.00</td>
<td>$13,141.50</td>
</tr>
<tr>
<td>Housing</td>
<td>$3,325.00</td>
<td>$3,325.00</td>
<td>$4,400.00</td>
<td>$4,400.00</td>
</tr>
<tr>
<td>Meal Plan</td>
<td>$2,705.00</td>
<td>$2,705.00</td>
<td>$4,000.00</td>
<td>$4,000.00</td>
</tr>
<tr>
<td>Total Tuition, Fees, Room and Board</td>
<td>$12,629.00</td>
<td>$19,171.50</td>
<td>$10,999.00</td>
<td>$17,541.50</td>
</tr>
</tbody>
</table>

Housing and Meal Plan rates are based on Double Occupancy Room & Highlander Residential Meal Plan. Housing rates are based on Multiple-Standard/Studio.
Paying your account

• You may pay your account online with an e-Check or Credit Card.
  • e-Check is an electronic check which will draft your bank account.
    • No additional fees.
    • Must have the routing and account number of the checking or savings account that funds will be drafted from.
  • Credit Cards and Debit Cards
    • American Express, Discover, MasterCard and VISA
    • 2.8% service charge calculated based on the payment amount.

• You may also mail your payment or pay in person. We accept cash, check, and credit/debit cards (2.8% service fee).

• Authorized Payer- Students may grant access to trusted individuals to view and pay the account online by setting up an Authorized Payer.
Payment Plans &
Third-Party Payments

Payment Plans:
• Easy Online Enrollment
• Monthly Payments
• No Interest
• Costs: $50.00 nonrefundable enrollment fee

<table>
<thead>
<tr>
<th>Available Plans</th>
<th>Enroll By</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 Payment Plan</td>
<td>June 24, 2024</td>
</tr>
<tr>
<td>4 Payment Plan</td>
<td>July 25, 2024</td>
</tr>
<tr>
<td>3 Payment Plan</td>
<td>August 14, 2024</td>
</tr>
</tbody>
</table>

Third-Party Payments:
• Virginia 529
• Outside Scholarships- *Send us your award letters!*
• Other 529 Plans

Email: bursar@radford.edu
Fax: (540) 831-5501

Deadline: August 14, 2024
Refunds & Tuition Insurance

Getting a Refund?

Sign up for **Direct Deposit**!
- Enrollment is fast and easy on OneCampus.
- Direct Deposit is the fastest and safest way to get your financial aid refund.
Things to remember…

• Remind your student to read **all emails** sent to the @radford.edu account.
• **Authorized Payers**- register parents/guardians
• **Account Information**- review and update OneCampus account information.
• Sign up for **Direct Deposit**
• Complete the **FERPA** for those helping you pay for college.
• **Third Party Documentation**- Scholarship awards, 529 accounts, etc.
Contact

The Office of the Bursar
P.O. Box 6922
Second Floor Heth Hall, Fairfax Street
Radford, VA  24142
Phone: (540) 831-5417
Text (540) 208-1196
Fax: (540) 831-5501
Email: bursar@radford.edu
Web: www.radford.edu/bursar

Hours of Operation:
8:30 AM to 4:30 PM Monday through Friday
Contact

The Office of the Bursar
101 Elm Ave SE
Roanoke, VA 24013
Phone: (540) 831-5417 or 540-831-2241
Text (540) 208-1196
Fax: (540) 831-5501
Email: bursar@radford.edu
Web: www.radford.edu/bursar

Hours of Operation:
8:30 AM to 4:30 PM Monday through Friday