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Hello New Highlanders,

Welcome to the next steps in your life’s journey. We are excited that you are here, and as you join the Radford community, please know that the campus has eagerly anticipated your arrival. Radford is committed to your success today and throughout your experience here.

One of the most exciting aspects of attending college is meeting new people. We encourage you to get to know your classmates, staff, faculty, and local community members. Building a support network of friends and University personnel will help you obtain success in and outside of the classroom. You will make lifelong friends and mentors here.

The information you will receive and the people you will meet in the next couple of days — especially those from the Student Connections Program and Quest - will answer your questions about academics, campus life, and anything else involving your transition to Radford University as a Highlander student or family member. Whether you are the first in your family to attend college or you have family members who have gone to college (maybe even Radford), our faculty and staff want to help you feel welcomed and a part of Radford. We know the path to your college degree may be overwhelming, but we encourage you to contact us if you need assistance immediately.

The next four years will go very quickly. Today, you start making memories that will last you a lifetime. Quest is your first step on that journey. We are so happy you are here!

On behalf of the Radford family, welcome Class of 2027! Go Highlanders!!

Rhonda M. Bryant, Ph.D.
Director, Student Retention and Connections Programs
To successfully pursue higher education, new students need support to transition to the university environment and new challenges and responsibilities facing them. Radford University’s Office of Student Connections and Retention seeks to align our initiative with the university’s strategic plan to build responsive, resilient and real students. Our office works to build community with faculty, staff and upper-class students to create a support network for new students. Our initiatives and support services promote our goal for all admitted students to be challenged and supported academically, socially and personally.

**OFFICE GOALS:**

- Help students integrate and thrive by creating a sense of community belonging, academic belonging and social belonging.
- Further develop values like excellence, integrity, servant leadership, loyalty and respect in student leaders.
- Inspire students to appreciate other perspectives, especially among peers and faculty members with different identities.
- Prepare and teach students to accept personal responsibility for their academic goals and personal actions.
- Encourage students to be persistent in their efforts, both inside and outside the classroom.
- Help students find their authentic voice as they are learning to navigate the new sense of autonomy that college brings.
UNIV 100

UNIV 100 is a great way to help students start and finish strong at Radford. In fact, students who take the course in the first semester are positively impacted and are more likely to graduate than students who do not take the course. The course is team taught by a faculty instructor and a peer instructor, which means each student instantly makes connections with both a professional on our campus and an upper-class student who was recently in their shoes.

The course focuses on the following:

- Getting students academically connected to majors, professors and peers.
- Teaching students how to harness the power of all the resources Radford has to offer.
- Creating community through relationships and clubs and organizations.
- Helping students set (and meet) goals.
- Providing a comfortable environment for students to learn how to transition to Radford and thrive here.
Classes

SCHEDULE ADJUSTMENT (AKA “ADD/DROP”)
During the first week of the semester, students may add and drop classes for which they registered during Quest without penalty. New freshmen must visit the Highlander Success Center (HSC) to adjust their course schedules. Transfer students can adjust their schedules without visiting the HSC.

WITHDRAWALS
Students may withdraw from courses during their careers at Radford University. Each withdrawal must be approved by an academic advisor and submitted to the Registrar’s Office by 5 p.m. on the Friday of the 10th week of the semester. Students who officially withdraw from courses by the deadline will receive a W for “withdrawal.”

Students who withdraw from Radford University — and therefore from all of their courses — receive W’s for those courses. Students may withdraw from the University through the 12th week of classes.

Grades

GRADE POINT AVERAGE (GPA)
Radford University grade point averages are calculated on a 4.00 scale. Each student must maintain a specified GPA to remain in good standing and to prevent being placed on academic probation or academic suspension.

MIDTERM GRADES
All new students receive midterm grades for each course during their first two semesters of enrollment. Midterms are available to view in the OneCampus portal by the end of the eighth week of the semester. Midterms are typically excellent predictors of final course grades, but they are unofficial and will not appear on transcripts.

DEAN’S LIST
Students who earn at least a 3.40 GPA in at least 12 hours of courses graded A through F, who earned no grades below a C and who received no incomplete grades, receive Dean’s List recognition at the end of the semester.
ACADEMIC PROBATION

Probation is a tool used to warn students and advisors about a decline in a student’s academic performance. The goal is to assist students in making necessary changes to successfully complete their courses on their first attempt, this will save students both time and money.

At the end of each semester (fall, winter, spring, summer, etc) students whose GPA is less than a 2.0 will be placed on probation. Note: The minimum grade point average required for graduation from Radford is 2.0. However, to declare some majors a GPA higher than 2.0 is required.

Academic probation is an indication of serious academic deficiency and may lead to academic suspension. A student on academic probation may not carry more than 16 semester hours during a regular academic year semester.

Academic Advising

Students will work with both professional (HSC) and faculty advisors during Quest. Students will also be able to meet with an HSC advisor individually (virtually or in-person) before their Quest session by scheduling an appointment in the Starfish system. They will help with course and program requirements, and they will assist with course selection and registration.

Advisors’ names can be found on the degree audit soon after the semester begins. Students must meet with their advisors at least once each semester. Ideally, they will meet more frequently, fostering a partnership to pursue and develop a student’s goals and skills.

Additional information about advising and academic policies can be accessed through the Ready. Set. Radford! module in D2L (in the OneCampus portal). www.radford.edu/advising.

Academic Support

THE HARVEY CENTER FOR LEARNING AND WRITING

The Harvey Center for Learning and Writing supports Radford University students in achieving academic success. Using a learner-centered approach, we offer free academic coaching, online resources and workshops. Our services are led by Radford University Students who are excited to partner with students on their learning journeys. Our focus is to help students develop and leverage their own strategies for learning.

Our services include:
• One-on-one and small group academic coaching for writing, math, science courses and more
• Personalized writing support for any kind of writing from class assignments to cover letters to personal writing
• Live chats with online tutors for almost any subject, available late nights and weekends
• Drop-in math support for introductory courses
• In-class support for introductory computer science courses
• Workshops and strategy guides on time management, test-taking approaches and similar topics
What is REAL?
The REAL Curriculum is an innovative approach to general education that gives students more control and choices, as well as additional credentials. Like all universities, Radford must document learning in important areas of general education. To meet those requirements, we’ve documented how our majors and minors cover all four areas of REAL: Scientific and Quantitative REASONING, Humanistic or Artistic EXPRESSION, Cultural or Behavioral ANALYSIS and Applied LEARNING. Each student will identify a combination of majors and minors that cover these four areas. This means students earn more than a major and develop skills and knowledge in areas that complement their interests.

WHAT ARE THE BENEFITS OF THE REAL CURRICULUM?
Students graduate prepared to stand out in a competitive job market. This approach also gives students far more choices than narrow general education menu models.

WILL THIS CURRICULUM HELP STUDENTS GRADUATE ON TIME?
The flexibility of the model and the array of choices allow students to change majors and adjust programs of study to ensure progress and timely graduation. Students can create their own minors from any REAL-area-designated courses to build their own individualized approaches.

WHAT IF STUDENTS DON’T WANT TO HAVE A MINOR?
All students must have a minor, but can build their own from a collection of courses offering them complete personalization of their academic experience.
Dining Services and Meal Plan Options

Radford University strives to provide students, faculty, staff and visitors with a wide array of excellent dining options. These options include an all-you-care-to-eat dining hall and two food courts. There is also a Starbucks in Hemphill Hall.

**DINING LOCATIONS**

**Bonnie Shops**  
- Chick-fil-A  
- Student Choice  
- Hissho Sushi  
- Honeycomb Commons

**Terrace Shops (Dalton Hall)**  
- Wendy’s  
- Papa John’s  
- Highland Smokehouse

**Dalton Kitchen**  
- Healthy options  
- Homestyle menus  
- Vegan options  
- All-you-care-to-eat

Residence Hall students will be assigned the Highlander Residential Plan but can upgrade to the Highlander All-Access Plan if desired. University apartment students will be assigned the Highlander Junior Plan but can upgrade to the Highlander Residential or the Highlander All-Access plans if desired.

The Highlander Residential plan guarantees 14 meals a week for the full 15-week semester. The Highlander All-Access plan allows for unlimited access to Dalton Kitchen or a combination of daily retail meals, as well as access to Dalton Kitchen. For more information and pricing, visit [www.dineoncampus.com/radford](http://www.dineoncampus.com/radford).

**ONE CARD:** Money can be added to a student’s ONE Card account. Students then swipe their ID card to pay for items across campus and at identified off-campus locations. Please see the ONE Card/ID Office section for more information.
Living on Campus

Living on campus is one of the most transformative learning experiences a student can have in their college career. In comparison to off campus peers, students who live on campus have higher academic performance and quickly develop connections on campus. Residential students have easy access to success resources such as the library, academic buildings, campus dining centers, the Hurlburt Student Center “The Bonnie”; campus dining centers; and wellbeing resources such as counseling, the Dean of Students Office, the Student Recreation and Wellness Center; career services; and much more.

Living on campus also offers unique residential learning experiences. Living-learning communities (LLCs) are smaller communities within our residence halls where students can live with students around a particular theme or major. In some LLCs, students take one or more courses together; however, all LLCs allow for deeper engagement with faculty and peers who share similar interests. Visit our website for more information about LLCs.

RESIDENCE LIFE STAFF

Our Residence Life staff are important resources charged with supporting students and connecting them to the residential community. Resident Advisors (RA) are current students assigned to a floor in the residence hall. Their primary focus is relationship building. Resident Directors (RD) are the professional live-in staff who are responsible for the day-to-day operations of the residence hall. They directly supervise RAs.
Preparing for Move-in

First Year Move-in 2023 is approaching. We are excited for your arrival in August. We will email important information regarding selecting a move-in timeslot, parking, and receiving your room key to your university email account. We will also post move-in updates on our website. Create a packing list. It will be helpful as you plan your trip to campus. On move-in day(s), there will be ample volunteers and supplies (bins, water, etc.) to support students getting settled in their rooms.

Lastly, review your Residential Student Agreement and the housing policies listed on our website. Becoming familiar with those items will assist in avoiding violations. Our team will be happy to answer questions you might have related to fire safety and prohibited items in our halls.

What to Bring

In each standard double room. We provide each resident with a twin extra-long bed; desk and chair; a dresser, and closet storage. We also provide toilet paper. The following list is not meant to be exhaustive but suggested items. Students are encouraged to coordinate with their roommate(s) around responsibility for items.

- Items to personalize your room (rugs, lamps, pictures, a plant)
- Bedding (twin extra-long) and bath towels
- Entertainment items (books, cards/board games, tv/speakers, gasingsystems, etc.)
- Preferred snacks and food items
- Mini Fridge and/or Microwave (see microfridge information on website)
- A safe to secure valuable items
- Seasonal clothing (it helps saves space)
- Storage items (bins, hangers, stackable)
- Study tools (laptop, paper, pens/pencils, printer, etc.)
- Important documents (financial aid forms, driver’s license, insurance cards, social security card, etc.)

Things to Know

- First Year Move-in 2023 will take place Tuesday, August 15th – Wednesday, August 16th.
- Students are strongly encouraged to purchase renters’ insurance in case of fire, flood, or other occurrence which can destroy your belongings. The university is not liable for damages.
- Students who need a housing accommodation for a documented disability, contact the Center for Accessibility Services (CAS) at cas@radford.edu or call (540) 831-6350. CAS has a due date of June 1st for fall accommodation requests.
Office of the Vice President for Student Affairs

The Vice President provides leadership for the programs, services, activities, facilities and staff of the Division. She articulates the interests, needs, perspectives and issues of students and families to the senior administration and likewise for the administration to the students.

540-831-5433 | MARTIN HALL 338

Office of the Dean of Students

The Office of the Dean of Students (DOS) promotes awareness, advocacy, and accountability by responding to the informational and personal concerns of students. DOS is also a resource and offers support for families. The DOS team can assist students who don’t know where to start to find assistance. The DOS office is the home of the Highlander Pantry and assists students with finding resources for basic life needs, including SNAP benefits, to support student success.

540-831-6297  |  HETH HALL 274  |  DOS-WEB@RADFORD.EDU.

Office of Student Life

The Office of Student Life focuses on creating pathways for Highlander student engagement and belonging. Staffers respond to the informational and personal inquiries of students in relation to leadership, wellness, civic engagement and involvement on campus. In addition to coordinating rich University traditions, the office hosts Traditions Week and Family Weekend! #OurRadFam. For information regarding student organization hazing and conduct history, please visit https://www.radford.edu/content/student-conduct/home/org-status.html.

540-831-7125 | 230 HULBURT STUDENT CENTER
Divisions of Student Affairs Departments

CENTER FOR ACCESSIBILITY SERVICES (CAS)  
540-831-6350  |  RUSSELL HALL 301  |  CAS@RADFORD.EDU  
CAS promotes equal educational access and opportunities for qualified students with documented disabilities to fully participate in the university experience and provides reasonable academic accommodations consistent with academic standards. Andrea Sharpe-Robinson, Director, asharpe4@radford.edu

CENTER FOR DIVERSITY & INCLUSION (CDI)  
540-831-5765  |  HETH HALL 157  |  DIVERSE@RADFORD.EDU  
CDI supports multicultural awareness, understanding and a sense of belonging among all students on campus and the surrounding community by promoting an environment in which diversity is highly valued, differences are respected and people from various cultures and lifestyles can flourish within the university community.

FRATERNITY & SORORITY LIFE  |  540-831-5934  |  HURLBURT STUDENT CENTER 204  
FSLIFE@RADFORD.EDU  
Fraternity & Sorority Life offers opportunities for personal development, leadership development and brotherhood/sisterhood. The Fraternity and Sorority Life system promotes academic success, community service, philanthropy and professional networking. Nicole Cronenwett, Ph.D., Director, ncronenwett@radford.edu

HOUSING AND RESIDENTIAL LIFE  |  540-831-5375  |  HETH HALL 226  
HOUSING@RADFORD.EDU  
Housing and Residential Life supports residential student needs by fostering a healthy living environment, promoting personal development and encouraging mutual respect among residents housed in 15 residence halls on-campus as well as off-campus university operated apartments. Kendall Pete, Ph.D., Director, kkpete@radford.edu

MILITARY RESOURCE CENTER  |  540-831-5002  |  RUSSELL HALL 406  
MILITARY@RADFORD.EDU  
The Military Resource Center serves student veterans, active military and reserve members, spouses and military dependents. These students have unique needs and responsibilities, and staff in the center are here to support all academic efforts while building strong community. Deanna Mabe, Director, dmabe4@radford.edu

STUDENT COUNSELING SERVICES  |  540-831-5226  |  DAVIS HALL LOWER LEVEL  
Provides mental health care to Radford University students, consultative services to the larger community and training to graduate students in the mental health field. Brian Lusk, Director, blusk@radford.edu

STUDENT HEALTH SERVICES  |  540-831-5111  |  MOFFETT HALL LOWER LEVEL  
RUSH@CARILIONCLINIC.ORG  
Provides a full range of health care services through a physician, physician assistant, nurse practitioners, nurses, health educator and administrative staff. After-hours 24 hour nurse hotline: 866-205-2164. Meredith Peters, Director, mpeters@carilionclinic.org

STUDENT INVOLVEMENT  |  540-831-5332  |  HURLBURT STUDENT CENTER 221  
INVOLVE@RADFORD.EDU  
The office plays a major role working with students involved with clubs and organizations, with service organizations and with leadership initiatives while promoting and upholding the shared values and ideals of the Radford University community. Jen Rentschler, Director, jrentschler@radford.edu

STUDENT RECREATION AND WELLNESS  |  540-831-7164  |  STUDENT RECREATION AND WELLNESS CENTER  
Provides recreational, fitness and wellness opportunities through facilities, services and programs: RU Outdoors, Intramural Sports, Club Sports, Esports, Wellness and Fitness, Open Recreation, Student Recreation and Wellness Center (SRWC), the Peters Hall indoor climbing wall and the Student Outdoor Recreation Complex (SORC). D.J. Preston, Director, dpreston12@radford.edu

STUDENT STANDARDS AND CONDUCT  |  540-831-5321  |  HETH HALL 207  
CONDUCT@RADFORD.EDU  
Sets and enforces standards of student conduct to promote student responsibility and accountability while protecting the community through a fundamentally fair process that is free from discrimination and harassment and includes hearing and appeal options. David Stuart, Director, dstuart4@radford.edu

SUBSTANCE ABUSE AND VIOLENCE EDUCATION SUPPORT SERVICES (SAVES)  
540-831-5709  |  DAVIS HALL LOWER LEVEL  |  SAVES@RADFORD.EDU  
SAVES is dedicated to reducing negative consequences related to health, safety and academic performance associated with the high risk use of alcohol and other substances and creating a campus community of respect in which sexual violence is not sustainable. Brian Lusk, Director, blusk@radford.edu
Investing in a college degree offers great rewards and a long-lasting impact on job satisfaction and your financial future. It also represents a commitment and obligation on the student’s part. We know that applying for financial aid can feel overwhelming; please know the financial aid team will be glad to help.

HELPING YOUR STUDENT PAY FOR COLLEGE

The financial aid application process varies for every applicant, so please review the priority deadlines and complete requirements with adequate time for them to be reviewed or processed. Often, the financial aid offer does not cover all educational expenses, and there are options available to help cover any out-of-pocket expenses.

**Parent PLUS Loan** is a loan offered by the Department of Education that is taken out in the parent’s name to help with educational expenses. Parents can apply online at www.studentaid.gov — make sure to complete all the loan requirements so the funds will be disbursed to your student’s account.

**Private Education Loans** are credit-based loans available to students and offered through various lending institutions. Students will require a credit-worthy co-signer in order to be approved. Most loans do not require repayment while the student is in school.

The **Payment Plan** allows for payment of the remaining balance in monthly installments. These plans are managed by the Office of the Bursar: learn more by visiting www.radford.edu/bursar.

**VA Benefits:** Please initiate the process with the Department of Veterans Affairs. Learn more about our Military Resource Center and the services offered to our students online at www.radford.edu/veterans. For all benefit or certification related questions please contact the Office of the Registrar at registrar@radford.edu.

MAINTAINING FINANCIAL AID ELIGIBILITY

All students are required to meet eligibility requirements in order to receive financial aid for future academic years. Below are a few policies to be familiar with as they begin their academic career.

**Award renewal:** All financial aid programs require that students continue to meet certain conditions. Please review the award renewal criteria at www.radford.edu/aid-offer.

**Satisfactory academic progress:** All financial aid recipients are required to meet Financial Aid satisfactory academic progress standards in order to be eligible for financial aid in future semesters. It is imperative that students understand what they are expected to achieve academically in order to be eligible for aid in future academic years. Please review our policy with your student before the start of the school year — www.radford.edu/progress.

**Reapply ASAP!** Financial aid is awarded per academic year, and families are required to reapply every academic year. Renewal FAFSAs should be completed as soon as possible once you have been notified it is available. Early submission means that you will have plenty of time to get all of the requirements finalized for priority award consideration. Access the FAFSA at www.studentaid.gov.

*We will continue to process loan applications and requirements beyond the priority date, but we cannot guarantee that aid will be in place for the fall semester bill deadlines. Families are responsible for making payment arrangements or for paying any late fees if requirements are not submitted by the deadline.*
Office of the Bursar

AUTHORIZED PAYER
An authorized payer is someone other than the student who needs access to the student account online. The benefits of setting up an authorized payer are:

• Authorized payers can view and pay the account online.
• These individuals will receive billing notifications.

To set up an authorized payer:
OneCampus> Categories> Finances> Setup Student Authorized Payers

EXPECTING A REFUND FROM THE BURSAR’S OFFICE?
The quickest and safest way to receive your funds is by direct deposit. To enroll, please complete the form in person or online: type “direct deposit” in the search bar on the OneCampus portal, then submit the form to our secure inbox.

Options to Pay

Electronically: OneCampus, click on Categories, then Finances, choose “Payment/Payment Plans-eCheck or CC.”

• On the QuikPay site, you can set up a Payment Plan ($50 application fee)
• Pay by eCheck or Credit/Debit Card (2.8% service fee)

By mail or in-person

• Checks made payable to Radford University and addressed to the Office of the Bursar. Please be sure to include the student I.D. number with the payment.
Preparing Smartphones or Tablets

• **SETTING UP EMAIL ON SMARTPHONES**
  Radford University email can be easily configured on smartphones or other mobile device. For detailed instructions, visit [www.radford.edu/smartphone](http://www.radford.edu/smartphone).

• **INSTALL RU MOBILE ON MOBILE DEVICES**
  RU Mobile offers easy access to everything such as campus maps, bus routes, class schedules, dining menus and more. Visit [www.radford.edu/rumobile](http://www.radford.edu/rumobile).

• **INSTALL RADFORD SAFE ON SMARTPHONES**
  The mobile safety app is designed to empower students to take charge of their safety and to look out for those around them. Visit Google Play or the App Store and search for Radford Safe.

• **INSTALL UPDATES ON ALL DEVICES**
  Using the update tool, update the operating system on all your devices.

• **INSTALLING THE DUO APP ON SMARTPHONES**
  Radford University uses two-factor authentication to enhance the security of university accounts by adding a second layer of authentication to all logins. With the Duo app, smartphones can be used as a second layer of authentication. It is available for free download on both the iOS app store and Google Play. For more information, visit [www.radford.edu/2fa](http://www.radford.edu/2fa).
Computer Checklist

Students are encouraged to check the Information Technology Services website for computer recommendations, including both minimum and recommended specs: www.radford.edu/computers.

• **DOWNLOAD MICROSOFT OFFICE FOR FREE!**
  Radford University provides the Microsoft Office suite at no charge for Windows and Macintosh as well as for tablets. For more information, visit www.radford.edu/office.

• **INSTALL OS UPDATES**
  Use the update tool to update the operating system. For computers running an operating system earlier than Windows 10 or OS X 10.10 Mojave, consider upgrading.

• **ENABLE AUTOMATIC UPDATES**

• **INSTALL ANTI-VIRUS SOFTWARE**
  Windows users should either enable the free Windows Defender anti-virus software or ensure that they have another anti-virus software package installed.

Television Services

For more information on preparing televisions in rooms, check www.radford.edu/cabletv.
Career and Talent Development

We are here to help students discover their career interests, gain relevant experience and thrive. Through assessment workshops, one-to-one coaching, industry events and résumé roundtables, they will learn how to apply their unique talents and learn critical skills that will help them be successful during their time at Radford University and throughout their career. By providing customized career development plans, dedicated career coaches, connections to successful alumni and access to thousands of job opportunities, we are committed to helping students flourish personally and professionally.

Families, we look forward to being with you during Quest to offer support in developing purposeful partnerships that will facilitate your students’ career readiness and success.

Career Resources


Handshake: Our comprehensive Career Center app. Students can find a job, make an appointment with their career coaches, create their customized profiles or register for an event on Handshake.

Starfish: Students can make one on one appointments with Career Coaches for resumes, interviewing, career exploration, or any career related assistance needed.

Part-Time and Work Study Job Fair

Make sure to register for the Career Fair! More details will be released soon.
Our Purpose

The Radford University Police Department works to provide a safe environment for all students, faculty, staff and visitors. Police officers are valuable resources and are advocates for students. RUPD urges students to make responsible choices, be proactive bystanders and take care of one another.

Our Services

RUPD responds to emergency and non-emergency calls. Our mental health crisis response officers work with Housing and Residential Life to do well-being checks on students when concerns arise. RUPD officers deliver presentations on topics such as alcohol awareness and sexual assault awareness to UNIV 100 classes, student clubs and organizations and Greek Life. If a student feels unsafe walking on campus, officers can act as a safety escort. This service is available 24/7 — students simply call using a Blue Light phone to connect with police dispatch or use the RadfordSafe App. Additionally, Radford University has the “Adopt-A-Cop” program. Each residence hall is “adopted” by an officer to provide students with a familiar RUPD face.

SAFETY RESOURCES

BLUE LIGHT PHONES: Blue emergency phones are placed around campus and near parking lots to ensure safety. They will immediately connect callers to a police dispatcher.

RU ALERTS: A system that enables students to receive Radford University emergency alerts via phone and email. To sign up for these alerts, select the “Personal info” icon on the OneCampus portal and go to the “RU Alerts” column.

REMINDER

If you see something, say something. Anyone can report anonymous tips on the RUPD web page or via the RadfordSafe app. The app provides the capability to submit reports for suspicious or violent activities, access emergency information and summon emergency help quickly by using location data. The FriendWalk feature lets users invite others to “virtually escort” and monitor their locations on a real-time map. Download this app from Google Play or the App Store.
University Services

University Services addresses students’ non-academic needs. These services include: ONE Card/ID Office, Parking; Postal Services, Printing Services, Vending, Laundry, Barnes & Noble Bookstore at Radford University and Dining Services, Conference Services, and the university Scheduling Office. Check your Radford University email throughout the summer for important information about tasks to complete before classes start.

ONE Card/ID Office

The ONE Card, which is Radford University’s ID and debit card, provides all-in-one access to University facilities, programs and services.

The ONE Card also provides access to a debit account — to which money can be added at any time and spent on campus and at participating off-campus locations. Since this account is not part of the meal plan, the funds roll over from semester to semester.

Parking and Transportation

Students who wish to bring a car to campus can purchase a parking permit in person or online through their OneCampus account. All permits should be displayed on the rearview mirror by Wednesday of the first week of classes. Visit www.radford.edu/parking to learn about campus parking regulations. Students living on campus may park in lots BF, CC, DC, FF and Z. The University enforces parking regulations every Monday through Friday from 7 a.m. to 6 p.m.

There are two kinds of parking: campus parking and street parking. To learn more about city parking regulations and how to obtain a city parking permit, please visit www.radfordva.gov/260/Parking-Enforcement.

Radford University, in cooperation with the city of Radford, offers a transit bus system to provide safe, reliable and convenient transportation for students. Radford University students are entitled to unlimited free rides on the Radford Transit with their RU ID cards. The transit has routes around campus, as well as to the city of Radford and the towns of Christiansburg and Blacksburg. Bus route status can be tracked with NextBus, accessible via the website or the RU Mobile app. For further route information and schedules, visit www.radford.edu/parking.
Roanoke Amtrak

Radford’s students have a safe and comfortable way to travel to and from campus: passenger rail. From the Amtrak station in Roanoke, travelers can conveniently connect with trains serving the Northeast Corridor and cities such as Washington, D.C., Baltimore, Philadelphia and New York. From Radford, the Amtrak station in Roanoke can be reached via the Smart Way bus in Blacksburg from Monday through Saturday.

Barnes & Noble Bookstore at Radford University

Welcome, new Highlanders! The Barnes & Noble Bookstore at Radford University, located in Dalton Hall, has everything students need to succeed at Radford University. We are the “official” place to go to purchase textbooks, supplies, Radford University apparel, gifts, and more. Students can order their textbooks online, before the semester begins or buy their books when they arrive on campus. Financial Aid money can be used to purchase books at the bookstore. First the student must apply for a book voucher online through the OneCampus portal under the “Finances” tab. The book voucher application opens 4 weeks prior to the start of classes each term. The maximum amount a student can request for a book voucher is $600. There must be excess funds available after all other student fees have been satisfied. Once approved, the voucher can be used online at checkout or in the store. Vouchers remain open for 3 weeks after the start of classes. All remaining funds will be returned to Financial Aid once the charge period closes. To order textbooks online, visit the OneCampus portal, search “textbooks”, then “View books for Term”. Barnes & Noble offers New, Used, and Digital books that can be purchased or rented. Renting books can save up to 80% off the cost of a new book. Visit our Bookstore website 24/7 or scan the QR code below.

Radford University Post Office

The Post Office is located on the ground level of Dalton Hall. All students living in a resident hall on campus are assigned a box and receive their USPS mail at the Post Office, as well as FedEx and UPS deliveries. The Post Office offers a full-service counter. Customers may purchase postage stamps; special postage and mailing services including priority, certified and insured; money orders and more at the customer service counter. The Post Office is a contracted USPS unit and is open to the entire university community, as well as the surrounding Radford neighborhood, Monday through Friday, 8:30 a.m. to 4:30 p.m. For more information, visit www.radford.edu/post-office.
Our Mission

Student Counseling Services (SCS) provides free and confidential, mental health services for eligible students. SCS supports the academic mission by providing learning opportunities for students to grow as individuals, to form deeper relationships with their peers and to develop as successful members of our community and society at large.

Our Services

• Individual, group and couples psychotherapy: Short-term individual counseling is available for enrolled students, as clinically appropriate, with a limit of 6 sessions for traditional counseling (50 minute sessions) and 12 sessions for brief counseling (30 minute sessions). If a student requires more intensive services or longer-term counseling, local treatment options and potential referrals will be offered. Groups change each semester, so make sure to check the website and social media platforms regularly to see what SCS has to offer.
• We also offer limited after-hour appointments (Monday – Thursday) to students who demonstrate a need for appointments after 5 p.m. (students who work full-time, have an all-day clinical internship, student teaching, etc.).
• Tele-Behavioral Services: Students will also have the option of participating in individual, couples, and group tele-behavioral health.
• Professional Consultation: Licensed professional staff is available to provide consultations to students, faculty, staff and parents. SCS does not share any information about clients without written consent or there is a life-threatening situation.
• Referrals for Specialized Services: SCS provides students with information on community resources as needed/appropriate.
• Educational Programming: SCS provides educational programs on relevant well-being and mental health issues such as access to healthcare, stress management, anxiety, depression, substance abuse, colds and flu prevention, sexual health, alcohol and substance use and nutrition.
• Emergency Assessments: SCS provides emergency assessments during regular office hours; after-hour emergencies are referred to ACCESS (New River Valley Community Services) or CONNECT (Carilion Clinic).

Our Commitment to Equity and Inclusion

Radford University is committed to providing an environment that emphasizes the dignity and worth of every member of its community and is free from harassment and discrimination based on race, sex, color, national origin, religion, age, veteran status, sexual orientation, gender identity, gender expression, pregnancy, genetic information, against otherwise qualified persons with disabilities, or based on any other status protected by law. Per federal Title IX regulations, as well as other federal and state regulations, Radford University prohibits discrimination and harassment in its educational programs and activities, on the basis of sex or any other protected class, by individuals subject to its control or supervision. This requirement to not discriminate in the educational program or activity of Radford University extends to admission and employment. Inquiries about the application of federal Title IX regulations may be referred to Radford University’s Title IX Coordinator, the U.S. Department of Education’s Assistant Secretary, or both.
CONVERSTATION STARTERS FOR THE RIDE HOME

WHY SHOULD YOU CARE ABOUT ATTENDING YOUR CLASSES?

HOW MUCH TIME SHOULD YOU STUDY EACH WEEK?
Generally at a minimum, students should study 2 x (# of enrolled credits)
i.e., 2 x 12 credits = 24 hrs of study per week.

DESCRIBE SOME RESOURCES THAT CAN HELP YOU
KEEP UP WITH YOUR CLASS ASSIGNMENTS.

WHAT IS THE RADFORD UNIVERSITY ACADEMIC PROBATION POLICY?

WHERE DO YOU FIND YOUR ACADEMIC ADVISOR?

IF YOU GET A FINE FOR DRUGS/ALCOHOL VIOLATIONS,
WHO IS PAYING THEM?

WHAT IS THE PURPOSE OF FACULTY OFFICE HOURS?

HOW OFTEN SHOULD YOU CHECK YOUR RADFORD EMAIL?

TELL ME ABOUT ONE PERSON WHOM YOU MET AT QUEST.

WHERE ARE SOME GOOD STUDY SPOTS ON CAMPUS?

WHAT WAS YOUR FAVORITE PART ABOUT QUEST?
NEXT STEPS
Have your students do the following:
• Check Radford University email frequently. It is the official way the university corresponds with them!
• Pay tuition and other charges by Aug. 7.
• Submit final transcripts.
• Complete and submit health records.
• Order textbooks.
• Sign up for RU Alerts.
• Download the RU Mobile app.
• Complete AlcoholEDU and Haven trainings before the first day of class.

IF APPLICABLE
Have your students do the following:
• Check housing room assignments through their Radford University email.
• Prepare for their Move-In Day!
• Complete financial aid paperwork.
• Purchase a parking pass.
• Register with the Center for Accessibility Services (CAS).