

Budget Planning Summit: Breakout Group 2

RADFORD
UNIVERSITY

Group 2 Membership

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Recommendations

List 5-7 strategies for obtaining operational efficiencies.

Problem-Solving and Service-Oriented Culture

Streamline administrative processes

Remove barriers to being a service-oriented institution

Target inter-professional and distance education

Strategy 1

Provide additional details on the recommended strategy; including opportunities and/or challenges in achieving the desired outcome.

Streamline administrative processes

- Examine processes from ROI & outcome measures perspective
- Eliminate manual paper processes
- Eliminate information systems redundancy
- Enable information systems interoperability

Strategy 2

Provide additional details on the recommended strategy; including opportunities and/or challenges in achieving the desired outcome.

Remove barriers to being a service-oriented institution

- Remove administrative and physical barriers to visiting, applying, and enrolling
- Streamline processes and move forms and records online when possible
- Train experts to handle certain processes
- Hire sufficient support personnel
- Co-locate administrative offices
- ABOVE ALL, develop a culture of administrative flexibility and creativity

Strategy 3

Provide additional details on the recommended strategy; including opportunities and/or challenges in achieving the desired outcome.

Target inter-professional and distance education

- Reduce/eliminate redundant course offerings such as separate research methods courses with similar content/skill sets
- Utilize classroom space more efficiently by encouraging usage on Friday and during other underutilized times
- Create in-house online textbooks for both face-to-face and online classes
- Offer incentives to deliver courses online
- Provide technology support beyond the traditional hours