1. **PURPOSE**

Access to computer systems and networks owned or operated by Radford University (University) imposes certain responsibilities and obligations upon users and is granted subject to University policies and federal, state, and local laws. This policy outlines the requirements and responsibilities of users to comply with this policy and the consequences of noncompliance.

2. **APPLICABILITY**

This policy applies to any person assigned a University computer account, or any person using University-owned or leased computers, networks, internet connections, and/or communication systems transmitting data, voice, or video information.

3. **DEFINITIONS**

User: Any person assigned a University computer account, or any person using University-owned or leased computers, networks, internet connections, and/or communication systems transmitting data, voice, or video information.

4. **POLICY**

A. Access to University information systems is a privilege that may be revoked for reasons including, but not limited to, violations of this policy. Violations of this policy may be subject to disciplinary action. Violators may also be subject to prosecution under various relevant federal, state, or local laws.

B. Specific requirements and responsibilities of users for access to University information systems are as follows:

1. Users are responsible for all activity that occurs in or through their accounts and/or their computers or network enabled devices, whether personally or University owned.

2. Users must not share credentials to their individually assigned accounts.

3. If an account has been compromised, users must follow the instructions provided by the University’s Information Security Office or Technology Assistance Center (TAC). Accounts may be disabled until the issue is resolved.
4. Users must only access information that is their own, information to which they have been given authorization to access, or public information.

5. Users with access to highly sensitive, or protected information as defined within the IT 5102 – Data Storage and Media Protection Policy must follow that policy to properly safeguard information.

6. Employees must comply with Virginia Department of Human Resource Management (DHRM) Policy 1.75 – Use of Electronic Communications and Social Media.

7. Software not used explicitly for academic instruction, or otherwise needed to complete assigned job responsibilities, must not be installed by users on University-owned equipment or systems.

8. Users must not remove or alter software or hardware on University-owned equipment or systems that adversely affects the security, integrity, and/or performance of the University systems and data.

9. Users must not attempt to interfere with the normal operation, integrity, validity, or the security of any University information system.

10. Users must not attempt to gain access to other user accounts or passwords through any means.

11. Users must not use other computers or programs to decode passwords, access restricted system control information, or monitor restricted system or network communications.

12. Users must not engage in any activity that might be purposefully harmful to University systems or to any information stored thereon, such as creating or propagating viruses, disrupting services, damaging files, or making unauthorized modifications to University data.

13. Users must not conduct scanning of University network connected devices or systems that has not been authorized by the University Information Security Office.

14. Users must not monopolize or waste University resources such as network bandwidth, disk storage, printer paper, etc.

15. Users must report possible violations of this policy, security violations, or security problems to the University by sending an email to the University’s Information Security Office at itsecurity@radford.edu.

16. Users must assist University officials with the investigation of violations of University computing policies.

17. Users must abide by all relevant federal, state, and local laws governing copyrights, trademarks, licensing terms for corporate software, ownership of information, and related material.

18. Users must refrain from engaging in any illegal activities, such as software piracy, through either distribution of copyrighted software or illegal attainments of software and other copyrighted materials, including digital documents, articles, and images.

19. Users must use software in compliance with all vendor requirements and licensing agreements.
20. Users must observe the conditions of the Radford University Internet Privacy Statement when developing web pages and web applications.

21. Users must not use University systems to view, access, display, download, print, store, or transmit obscene or pornographic material in violation of federal, state, and local laws.

22. University information systems must not be used for non-University affiliated purposes or ongoing business enterprises (other than University-approved business).

23. Users must not use University systems to defame, harass, or intimidate any person or group of persons.

C. Access may be revoked temporarily by the University to safeguard University resources, protect its network from systems and events that threaten or degrade operations, limit the University's liability for damages due to violations of this policy, and investigate allegations of abuse of this policy.

5. PROCEDURES

Information Technology Services (ITS) has developed specific standards, procedures, and guidelines, as appropriate, for the implementation of this policy and the management of the information technology functions of the University. These standards, procedures, and guidelines are maintained and hosted by ITS due to the technical and sensitive nature of the information security program. Publicly accessible standards, procedures, and guidelines may be found at http://www.radford.edu/content/it/home/it-policies.html. Other internal standards, procedures, and guidelines of a sensitive nature are available upon request to appropriate and relevant parties by contacting ITS.

6. EXCLUSIONS

None

7. APPENDICES

None

8. REFERENCES


9. AUTHORITY AND INTERPRETATION

Information technology is managed under delegated operational authority granted to the University by the Virginia General Assembly, as set forth in the Restructured Higher Education Financial and Administrative Operations Act, § 23.1-1000 et seq. of the Code of Virginia, and Chapters 824 and 829, Acts of Assembly, 2008. The Board of Visitors (Board) approved the University to operate under this delegated authority in Board resolutions dated April 23, 2009,
and May 4, 2012. Accordingly, the authority to interpret this policy rests with the President of the University and is generally delegated to the Vice President for Finance and Administration & Chief Financial Officer.

10. APPROVAL AND REVISIONS

The Acceptable Use Policy for University Computers and Information Technology Systems was initially approved by the President’s Cabinet on September 3, 2009. The policy was revised in April 26, 2011 to reflect a change in the name of DHRM policy 1.75, Use of Electronic Communications and Social Media.

The new Acceptable Use Policy for University Computers and Information Technology Systems, reformatted into the University-wide policy template, was submitted to and approved by the President’s Cabinet at the meeting held on September 10, 2014, and was signed by President Kyle.

Effective February 1, 2017, the Acceptable Use Policy for University Computers and Information Technology Systems was reviewed by the oversight department and the Office of Policy Compliance. The policy was modified to conform to the new University Policy template with only minor revisions not requiring approval of the President’s Cabinet.

Effective August 22, 2017, the Acceptable Use Policy for University Computers and Information Technology Systems was reviewed by the oversight department and the Office of Policy Compliance. Minor revisions were made that did not require approval of the President’s Cabinet.

Effective December 1, 2021, the Acceptable Use Policy for University Computers and Information Technology Systems was reviewed by the oversight department and the Office of Policy and Tax Compliance. Only minor editorial changes were made that did not alter the scope or application of the policy.

Revised effective February 28, 2023, with only minor clarifying edits.

For questions or guidance on a specific policy, contact the Oversight Department referenced in the policy.