FAMILIES AS PARTNERS
RESOURCE GUIDE 2022
RADFORD UNIVERSITY
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Greetings, new Highlander students and families!

I am so excited to welcome you to Radford University and the Radford family! You are about to become a part of a campus that provides a warm and caring community deeply committed to you and your success.

We know that faculty relationships can be crucial to a student’s academic success, career success and overall well-being, even beyond the college years. I encourage you to make a point of getting to know your faculty and letting them get to know you. The Radford staff can also provide you with valuable guidance as you navigate new relationships and experiences. All of us are here for you, and student success is our commonly held passion.

The information you will receive and the people you will meet in the next couple of days — especially those from my office, the Office of New Student and Family Programs — will answer your questions about academics, campus life and anything else involving your transition to Radford University as a Highlander student. Whether you are a first-generation college student or come from a family of college graduates, our faculty and staff want to help you develop a sense of belonging at Radford and make it your home away from home. We know that the path to your college degree may be overwhelming at times, but we encourage you to reach out if you need assistance in any way.

We hope it is your goal to make your next four years at Radford the best they can be, and be assured we will cheer along with you when you walk to receive your college diploma.

Today, you start making memories that will last you a lifetime. Quest is your first step on that journey. We are so happy you are here!

On behalf of the Radford family, welcome Class of 2026! Go Highlanders!!

Vicki K. Pitstick, Ph.D.
Director, New Student and Family Programs
New Student and Family Programs

To successfully pursue higher education, new students need support to transition to the university environment and new challenges and responsibilities facing them. Radford University’s Office of New Student and Family Programs seeks to align our initiative with the university’s strategic plan to build responsive, resilient and real students. Our office works to build community with faculty, staff and upper-class students to create a support network for new students. Our initiatives and support services promote our goal for all admitted students to be challenged and supported academically, socially and personally.

OFFICE GOALS:

• Help students integrate and thrive by creating a sense of community belonging, academic belonging and social belonging.
• Further develop values like excellence, integrity, servant leadership, loyalty and respect in student leaders.
• Inspire students to appreciate other perspectives, especially among peers and faculty members with different identities.
• Prepare and teach students to accept personal responsibility for their academic goals and personal actions.
• Encourage students to be persistent in their efforts, both inside and outside the classroom.
• Help students find their authentic voice as they are learning to navigate the new sense of autonomy that college brings.

NOTES:
UNIV 100 is a great way to help students start and finish strong at Radford. In fact, students who take the course in the first semester are positively impacted and are more likely to graduate than students who do not take the course. The course is team taught by a faculty instructor and a peer instructor, which means each student instantly makes connections with both a professional on our campus and an upper-class student who was recently in their shoes.

The course focuses on the following:

- Getting students academically connected to majors, professors and peers.
- Teaching students how to harness the power of all the resources Radford has to offer.
- Creating community through relationships and clubs and organizations.
- Helping students set (and meet) goals.
- Providing a comfortable environment for students to learn how to transition to Radford and thrive here.

NOTES:
Classes

SCHEDULE ADJUSTMENT (AKA “DROP/ADD”)
During the first week of the semester, students may add and drop classes for which they registered during Quest without penalty or grades. New freshmen must visit the Academic Success Center (ASC) to adjust their course schedules. Transfer students can adjust their schedules without visiting the ASC.

WITHDRAWALS
Students may withdraw from courses during their careers at Radford University. Each withdrawal must be approved by an academic advisor and submitted to the Registrar’s Office by 5 p.m. on the Friday of the 10th week of the semester. Students who officially withdraw from courses by the deadline will receive a W for “withdrawal.”

Students who withdraw from Radford University — and therefore from all of their courses — receive W’s for those courses. Students may withdraw from the University through the 12th week of classes.

NOTES:
Grades

MIDTERM GRADES
All new students receive midterm grades for each course during their first two semesters of enrollment. Midterms are available to view in the OneCampus portal by the end of the eighth week of the semester. Midterms are typically excellent predictors of final course grades, but they are unofficial and will not appear on transcripts.

GRADE POINT AVERAGE (GPA)
Radford University grade point averages are calculated on a 4.00 scale. Each student must maintain a specified GPA to remain in good standing and to prevent being placed on academic probation or academic suspension.

DEAN’S LIST
Students who earn at least a 3.40 GPA in at least 12 hours of courses graded A through F, who earned no grades below a C and who received no incomplete grades, receive Dean’s List recognition at the end of the semester.

PROBATION
Any student not subject to academic suspension or dismissal will be on academic probation at the conclusion of any semester, summer session or Wintermester in which he or she has achieved less than a 2.0 cumulative GPA. Note: The minimum grade point average required for graduation from Radford is 2.00. However, some majors require a GPA higher than 2.00 in order for a student to declare that major and/or to graduate with a degree in that major.

Academic probation is an indication of serious academic deficiency and may lead to academic suspension. A student on academic probation may not carry more than 16 semester hours during a regular academic year semester.

Academic Advising
Students will work with both professional and faculty advisors during Quest. They will help with course and program requirements, and they will assist with course selection and registration.

Advisors’ names can be found on the degree audit soon after the semester begins. Students must meet with their advisors at least once each semester. Ideally, they will meet more frequently, developing a partnership to pursue and develop students’ goals and skills.

Additional information about advising and academic policies can be accessed through the Ready. Set. Radford! module in D2L (in the OneCampus portal). www.radford.edu/advising

Academic Support

THE HARVEY CENTER FOR LEARNING AND WRITING
The Harvey Center for Learning and Writing supports Radford University students in achieving academic success. Using a learner-centered approach, we offer free academic coaching, online resources and workshops. Our services are led by Radford University Students who are excited to partner with students on their learning journeys. Our focus is to help students develop and leverage their own strategies for learning.

Our services include:
• One-on-one assistance and small group academic coaching for writing, math, science courses and more
• Short-term and sustained academic coaching and skills groups
• Coaching on how to transfer study skills to a university setting
• Workshops and strategy guides on time management, test-taking approaches and similar topics
What is REAL?

The REAL Curriculum is an innovative approach to documenting general education that gives students more control and choices, as well as credentials. Like all institutions, Radford must document learning in important areas of general education. To meet those external requirements, we’ve documented our majors and minors to help students see why studying in those areas is beneficial. So, each student will identify a combination of majors and minors that cover all four REAL areas: Scientific and Quantitative REASONING, Humanistic or Artistic EXPRESSION, Cultural or Behavioral ANALYSIS and Applied LEARNING. This means they earn more than a major and develop skills and knowledge in areas that complement their interests.

WHAT ARE THE BENEFITS OF THE REAL CURRICULUM?

Students graduate prepared to stand out in a competitive job market. This approach also gives students far more choices than narrow general education menu models.

WILL THIS CURRICULUM HELP STUDENTS GRADUATE ON TIME?

The flexibility of the model and the array of choices allow students to change majors and adjust programs of study to ensure progress and timely graduation. Students can create their own minors from any REAL-area-designated courses to build their own individualized approaches.

WHAT IF STUDENTS DON’T WANT TO HAVE A MINOR?

All students must have a minor, but can build their own from a collection of courses offering them complete personalization of their academic experience.

NOTES:
Dining Services and Meal Plan Options

Radford University strives to provide students, faculty, staff and visitors with a wide array of excellent dining options. These options include an all-you-care-to-eat dining hall and two food courts. There is also a Starbucks in Hemphill Hall.

DINING LOCATIONS

Bonnie Shops
- Chick-fil-A
- Student Choice
- Hissho Sushi
- Honeycomb Commons

Terrace Shops (Dalton Hall)
- Wendy’s
- Papa John’s
- Highland Smokehouse

Dalton Kitchen
- Healthy options
- Homestyle menus
- Vegan options
- All-you-care-to-eat

For residential students, there are three meal plan options to choose from: the 15 Meal Plan, 19 Meal Plan or the Flex Plan. Students living in university apartments will be assigned the Apartment Plan but can upgrade to any residential plan.

The 15 and 19 Meal Plan guarantee students that number of meals per week in Dalton Kitchen. The Flex Plan allots Flex Dollars that can be spent in any of the dining facilities on campus. When using the Flex Plan in the dining halls, students will see a 66-70% discount at the register. Students will see a 50% discounted rate when using the Flex Plan at any of the campus retail dining venues. For pricing and other information, visit www.dineoncampus.com/radford.

The deadline for students living on campus to change their meal plans is the Sunday before the start of classes.

NOTES:
Housing Assignments

While there is no deadline, housing deposits and applications should be submitted as early as possible. Those requesting a specific roommate should submit these requests by the priority deadline of June 1 via the housing application. Roommate requests after June 1 should be emailed to res-life@radford.edu. Please note that while we make every effort to accommodate roommate requests after the priority deadline, we cannot guarantee these preferences. Emails will be sent to Radford University accounts around the second week of July and the first week of August with housing assignments, roommate information and move-in specifics. Roommate change requests made during the semester after moving in are usually allowed to begin during the third week of classes.

MUSE HALL

At 13 stories tall, Muse Hall is easily our largest residence hall and houses a good portion of our first-time students. The building does not have air conditioning. Muse residents should consider bringing a fan to use during the first few weeks of the fall semester. Find more information about Muse Hall https://www.radford.edu/content/residence-life/home/residence-halls/muse-hall.html.

NOTES:
Bunk and Loft Kits

All of our residential beds are bunkable. Just stack them; they have built-in pegs to lock into place. For a loft with empty space underneath, you will need to reserve one of the limited loft kits during move-in. These requests are not guaranteed and depend on the demand and number of loft kits available.

What to Bring

NECESSITIES

The beds at Radford University use twin extra-long sheets. Students may bring accessories such as pillows, blankets, rugs or photos. Don’t forget bathroom essentials, including bath towels and a shower curtain. Some items are not allowed in the residence halls — see the housing website, www.radford.edu/housing, for more details.

LUXURIES

Feel free to decorate up to 10% of room walls with posters and photos that can be attached with adhesive strips. Some residence halls allow microwaves and mini-fridges, which can be very convenient. For optional protection, purchase renter’s insurance or see whether your family homeowner’s policy provides similar coverage.

Residence Hall Amenities

ALL ROOMS HAVE

• One bed, desk, chair and dresser and/or closet space for each resident in room
• Window blinds
• Full bathroom
• Cable television ports
• Wired or wireless internet

ALL RESIDENCE HALLS HAVE

• At least one kitchen (kitchen supplies not provided — bring what you want)
• A laundry room that accepts the ONE Card — washers cost $1.25 per use and dryers cost $1.75
• A smoke-free policy, which includes vaping (also applies to university-operated apartments)

NOTES:

Move-In Reminder

Check the Housing and Residential Life website and your Radford University email for important information on such move-in details as parking, key pickup and traffic patterns. It can be a very exciting yet stressful day, so remember to be patient!
Office of the Vice President for Student Affairs
The Vice President provides leadership for the programs, services, activities, facilities and staff of the Division. She articulates the interests, needs, perspectives and issues of students to the senior administration and likewise for the administration to the students. 540-831-5433 | MARTIN HALL 338

Office of the Dean of Students
The Office of the Dean of Students (DOS) promotes awareness, advocacy, and accountability by responding to the informational and personal concerns of students. The DOS team can assist students who don’t know where to start to find assistance. The DOS office is the home of the Highlander Pantry and assists students with finding resources for basic life needs, including SNAP benefits, to support student success. Angie Mitchell, AVP & Dean of Students, amitchell90@radford.edu Bruce Hayden, Associate Dean of Students, wbhayden@radford.edu 540-831-6297  |  HETH HALL 274  |  DOS-WEB@RADFORD.EDU.

Office of Student Life
The Office of Student Life focuses on creating pathways for Highlander student engagement and belonging. Staffers respond to the informational and personal inquiries of students in relation to leadership, wellness, civic engagement and involvement on campus. The office hosts Family Weekend! #OurRadFam — Sept. 23-25, 2022

Divisions of Student Affairs Departments
CENTER FOR ACCESSIBILITY SERVICES (CAS) 540-831-6350 | RUSSELL HALL 301 | CAS@RADFORD.EDU
CAS promotes equal educational access and opportunities for qualified students with documented disabilities to fully participate in the university experience and provides reasonable academic accommodations consistent with academic standards. Andrea Sharpe-Robinson, Director, asharpe4@radford.edu

Sharing pronouns is a way to help the person receiving the communication to feel confident when they reply to the speaker or reference the conversation later. It's a sign of respect to use a person's correct pronouns! And respect is one of our Highlander Code of Ethics. Learn more at https://www.radford.edu/content/diversity/home/resources.html

FIRST DAY OF CLASSES: Monday, Aug. 22

FAMILY WEEKEND: Save the date for Family Weekend 2022! All of #OurRadFam is invited to join us for a weekend celebration with your Highlanders. More information can be found at www.radford.edu/familyweekend.
STUDENT AFFAIRS
Financial Aid

Investing in a college degree offers great rewards and a long-lasting impact on job satisfaction and financial future. It also represents a commitment and obligation on the student’s part. We know that applying for financial aid can feel overwhelming; please know the financial aid team will be glad to help.

HELPING YOUR STUDENT PAY FOR COLLEGE

The financial aid application process varies for every applicant, so please review the priority deadlines and complete requirements with adequate time for them to be reviewed or processed. Often, the financial aid offer does not cover all educational expenses, and there are options available to help cover any out-of-pocket expenses.

Parent PLUS Loan is a loan offered by the Department of Education that is taken out in the parent’s name to help with educational expenses. Parents can apply online at www.studentaid.gov — make sure to complete all the loan requirements so the funds will be disbursed to your student’s account.

Private Education Loans are credit-based loans available to students and offered through various lending institutions. Students will require a credit-worthy co-signer in order to be approved. Most loans do not require repayment while the student is in school.

The Payment Plan allows for payment of the remaining balance in monthly installments. These plans are managed by the Office of the Bursar: learn more by visiting www.radford.edu/bursar.

VA Benefits: Please initiate the process with the Department of Veterans Affairs. Learn more about our Military Resource Center and the services offered to our students online at www.radford.edu/veterans. For all benefit or certification related questions please contact Gail Wright — gwright@radford.edu — in the Office of the Registrar.

MAINTAINING FINANCIAL AID ELIGIBILITY

All students are required to meet eligibility requirements in order to receive financial aid for future academic years. Below are a few policies to be familiar with as they begin their academic career.

Award renewal: All financial aid programs require that students continue to meet certain conditions. Please review the award renewal criteria at www.radford.edu/aid-offer.

Satisfactory academic progress: All financial aid recipients are required to meet Financial Aid satisfactory academic progress standards in order to be eligible for financial aid in future semesters. It is imperative that students understand what they are expected to achieve academically in order to be eligible for aid in future academic years. Please review our policy with your student before the start of the school year — www.radford.edu/progress.

Reapply ASAP! Financial aid is awarded per academic year, and families are required to reapply every academic year. The FAFSA is generally available Oct. 1 each year, and renewal FAFSAs should be completed as soon as possible once it opens. Early submission means that you will have plenty of time to get all of the requirements finalized for priority award consideration. Access the FAFSA at www.studentaid.gov.

*We will continue to process loan applications and requirements beyond the priority date, but we cannot guarantee that aid will be in place for the fall semester bill deadlines. Families are responsible for making payment arrangements or for paying any late fees if requirements are not submitted by the deadline.
Office of the Bursar

AUTHORIZED PAYER
An authorized payer is someone other than the student who needs access to the student account online. The benefits of setting up an authorized payer are:

• Authorized payers can view and pay the account online.
• These individuals will receive billing notifications.

To set up an authorized payer:
OneCampus> Categories> Finances> Setup Student Authorized Payers

EXPECTING A REFUND FROM THE BURSAR’S OFFICE?
The quickest and safest way to receive your funds is by direct deposit. To enroll, please complete the form in person or online: type “direct deposit” in the search bar on the OneCampus portal, then submit the form to our secure inbox.

Options to Pay
Electronically: OneCampus, click on Categories, then Finances, choose “Payment/Payment Plans-eCheck or CC.”

• On the QuikPay site, you can set up a Payment Plan ($50 application fee)
• Pay by eCheck or Credit/Debit Card (2.8% service fee)

By mail or in-person

• Checks made payable to Radford University and addressed to the Office of the Bursar. Please be sure to include the student I.D. number with the payment.

NOTES:
Preparing Smartphones or Tablets

- **SETTING UP EMAIL ON SMARTPHONES**
  Radford University email can be easily configured on smartphones or other mobile device. For detailed instructions, visit [www.radford.edu/smartphone](http://www.radford.edu/smartphone).

- **INSTALL RU MOBILE ON MOBILE DEVICES**
  RU Mobile offers easy access to everything such as campus maps, bus routes, class schedules, dining menus and more. Visit [www.radford.edu/rumobile](http://www.radford.edu/rumobile).

- **INSTALL RADFORDSAFE ON SMARTPHONES**
  The mobile safety app is designed to empower students to take charge of their safety and to look out for those around them. Visit Google Play or the App Store and search for LiveSafe.

- **INSTALL UPDATES ON ALL DEVICES**
  Using the update tool, update the operating system on all your devices.

- **INSTALLING THE DUO APP ON SMARTPHONES**
  Radford University uses two-factor authentication to enhance the security of university accounts by adding a second layer of authentication. DUO is the name of the tool used at Radford. Be sure to reach out to the Technology Assistance Center (TAC) or to read more about DUO at [www.radford.edu/2fa](http://www.radford.edu/2fa).

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**NOTES:**

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Computer Checklist

Students are encouraged to check the DoIT website for computer recommendations, including both minimum and recommended specs.

- **DOWNLOAD MICROSOFT OFFICE FOR FREE!**
  Radford University provides the Microsoft Office suite at no charge for Windows and Macintosh as well as for tablets. For more information, visit [www.radford.edu/office](http://www.radford.edu/office).

- **INSTALL OS UPDATES**
  Use the update tool to update the operating system. For computers running an operating system earlier than Windows 10 or OS X 10.10 Mojave, consider upgrading.

- **ENABLE AUTOMATIC UPDATES**

- **INSTALL ANTI-VIRUS SOFTWARE**
  Windows users should either enable the free Windows Defender anti-virus software or ensure that they have another anti-virus software package installed.

- **FOR PRINTERS, BRING A WIRED PRINTER AND CABLE**
  Use a printer cable to connect the computer directly to the printer. This will help avoid Wi-Fi interference and keep others from printing to personal printers across the university network. For more information, visit [www.radford.edu/wifiprinter](http://www.radford.edu/wifiprinter).

Television Services

For more information on preparing televisions in rooms, check [www.radford.edu/cabletv](http://www.radford.edu/cabletv).

NOTES:
Center for Career and Talent Development

We are here to help students discover their career interests, gain relevant experience and thrive. Through assessment workshops, one-to-one coaching, industry events and résumé roundtables, they will learn how to apply their unique talents and learn critical skills that will help them be successful during their time at Radford University and throughout their career. By providing customized career development plans, dedicated career coaches, connections to successful alumni and access to thousands of job opportunities, we are committed to helping students flourish personally and professionally.

Families, we look forward to being with you during Quest to offer support in developing purposeful partnerships that will facilitate your students’ career readiness and success.

CAREER RESOURCES

CAREER CLOSET: Need professional attire? Stop by our Career Closet for free business attire. Located in Russell Hall 331 — no appointment necessary.

HANDSHAKE: Our comprehensive Career Center app. Students can find a job, make an appointment with their career coaches, create their customized profiles or register for an event on Handshake.

PART-TIME AND WORK STUDY JOB FAIR

Register for the Career Fair by scanning the QR code below:
Our Purpose

The Radford University Police Department works to provide a safe environment for all students, faculty, staff and visitors. Police officers are valuable resources and are advocates for students. RUPD urges students to make responsible choices, be proactive bystanders and take care of one another.

Our Services

RUPD responds to emergency and non-emergency calls. Our mental health crisis response officers work with Housing and Residential Life to do well-being checks on students when concerns arise. RUPD officers deliver presentations on topics such as alcohol awareness and sexual assault awareness to UNIV 100 classes, student clubs and organizations and Greek Life. If a student feels unsafe walking on campus, officers can act as a safety escort. This service is available 24/7 — students simply call using a Blue Light phone to connect with police dispatch or use the RadfordSafe App. Additionally, Radford University has the “Adopt-A-Cop” program. Each residence hall is “adopted” by an officer to provide students with a familiar RUPD face.

NOTES:
University Services

University Services addresses students’ non-academic needs. These services include: ONE Card/ID Office, Parking; Postal Services, Printing Services, Vending, Laundry, Barnes & Noble Bookstore at Radford University and Dining Services. Check your Radford University email throughout the summer for important information about tasks to complete before classes start.

ONE Card/ID Office

The ONE Card serves many purposes: an ID; a library card; access to Radford Transit; and swipe access to residence halls, the fitness center, computer labs, campus events and meal plans!

The ONE Card also provides access to a debit account —to which money can be added at any time and spent at participating locations on- or off-campus. Since this account is not part of the meal plan, the funds roll over from semester to semester.

Parking and Transportation

Students who wish to bring a car to campus can purchase a parking permit in person or online. All permits should be displayed on the rearview mirror by Wednesday of the first week of classes. Visit www.radford.edu/parking to learn about campus parking regulations. Students living on campus may park in lots BF, CC, DC, FF and Z. The University enforces parking regulations every Monday through Friday from 7 a.m. to 6 p.m.

There are two kinds of parking: campus parking and street parking. To learn more about city parking regulations and how to obtain a city parking permit, please visit www.radfordva.gov/260/Parking-Enforcement.

Radford University, in cooperation with the city of Radford, offers a transit bus system to provide safe, reliable and convenient transportation for students. Radford University students are entitled to unlimited free rides on the Radford Transit with their RU ID cards. The transit has routes around campus, as well as to the city of Radford and the towns of Christiansburg and Blacksburg. Bus route status can be tracked with NextBus, accessible via the website or the RU Mobile app. For further route information and schedules, visit www.radford.edu/parking.
Roanoke Amtrak

Radford’s students have a safe and comfortable way to travel to and from campus: passenger rail. From the Amtrak station in Roanoke, travelers can conveniently connect with trains serving the Northeast Corridor and cities such as Washington, D.C., Baltimore, Philadelphia and New York. From Radford, the Amtrak station in Roanoke can be reached via the Smart Way bus in Blacksburg from Monday through Saturday.

Barnes & Noble Bookstore at Radford University

The Barnes & Noble Bookstore at Radford University, located in Dalton Hall, is where students go to purchase textbooks, supplies, Radford University items and apparel and more. Students may order their textbooks online before the semester starts or buy their books when they arrive on campus. Students who wish to use financial aid to pay for textbooks can apply for bookstore vouchers on the OneCampus portal through the “Finances” icon. Once approved, the voucher can be applied the Monday prior to the start of the semester and will expire three weeks after the semester starts. Once the deadline for using vouchers has passed, any excess money will be refunded to the student.

Radford University Post Office

The Post Office is located on the ground level of Dalton Hall. All students living in a resident hall on campus are assigned a box and receive their USPS mail at the Post Office, as well as FedEx and UPS deliveries. The Post Office offers a full-service counter. Customers may purchase postage stamps; special postage and mailing services including priority, certified and insured; money orders and more at the customer service counter. The Post Office is a contracted USPS unit and is open to the entire university community, as well as the surrounding Radford neighborhood, Monday through Friday, 8:30 a.m. to 4:30 p.m. For more information, visit www.radford.edu/post-office.
Our Mission

Student Counseling Services (SCS) provides free and confidential, mental health services for eligible students. SCS supports the academic mission by providing learning opportunities for students to grow as individuals, to form deeper relationships with their peers and to develop as successful members of our community and society at large.

Our Services

• Individual, group and couples psychotherapy: Short-term individual counseling is available for enrolled students, as clinically appropriate, with a limit of 6 sessions for traditional counseling (50 minute sessions) and 12 sessions for brief counseling (30 minute sessions). If a student requires more intensive services or longer-term counseling, local treatment options and potential referrals will be offered. Groups change each semester, so make sure to check the website and social media platforms regularly to see what SCS has to offer.

• We also offer limited after-hour appointments (Monday – Thursday) to students who demonstrate a need for appointments after 5 p.m. (students who work full-time, have an all-day clinical internship, student teaching, etc.).

• Tele-Behavioral Services: Students will also have the option of participating in individual, couples, and group tele-behavioral health. Students must be physically present and/or living in the state of Virginia to access tele-behavioral health services.

• Professional Consultation: Licensed professional staff is available to provide consultations to students, faculty, staff and parents. SCS does not share any information about clients without written consent or there is a life-threatening situation.

• Referrals for Specialized Services: SCS provides students with information on community resources as needed/appropriate.

• Educational Programming: SCS provides educational programs on relevant well-being and mental health issues such as access to healthcare, stress management, anxiety, depression, substance abuse, colds and flu prevention, sexual health, alcohol and substance use and nutrition.

• Emergency Assessments: SCS provides emergency assessments during regular office hours; after-hour emergencies are referred to ACCESS (New River Valley Community Services) or CONNECT (Carilion Clinic).
WHY SHOULD YOU CARE ABOUT ATTENDING YOUR CLASSES?

HOW MUCH TIME SHOULD YOU STUDY EACH WEEK?
Generally at a minimum, students should study 2 x (# of enrolled credits)
i.e., 2 x 12 credits = 24 hrs of study per week.

DESCRIBE SOME RESOURCES THAT CAN HELP YOU KEEP UP WITH YOUR CLASS ASSIGNMENTS.

WHAT IS THE RADFORD UNIVERSITY ACADEMIC PROBATION POLICY?

WHERE DO YOU FIND YOUR ACADEMIC ADVISOR?

IF YOU GET A FINE FOR DRUGS/ALCOHOL VIOLATIONS, WHO IS PAYING THEM?

WHAT IS THE PURPOSE OF FACULTY OFFICE HOURS?

HOW OFTEN SHOULD YOU CHECK YOUR RADFORD EMAIL?

TELL ME ABOUT ONE PERSON WHOM YOU MET AT QUEST.

WHERE ARE SOME GOOD STUDY SPOTS ON CAMPUS?

WHAT WAS YOUR FAVORITE PART ABOUT QUEST?

QUEST 2022 FAMILY EXPERIENCE SURVEY
HTTPS://BIT.LY/FAMILYQUEST2022
NEXT STEPS
Have your students do the following:
• Check Radford University email frequently. It is the official way the university corresponds with them!
• Pay tuition and other charges by Aug. 10.
• Submit final transcripts.
• Complete and submit health records.
• Order textbooks.
• Sign up for RU Alerts.
• Download the RU Mobile app.
• Complete AlcoholEDU and Haven trainings before the first day of class.

IF APPLICABLE
Have your students do the following:
• Check housing room assignments through their Radford University email.
• Prepare for their Move-In Day!
• Complete financial aid paperwork.
• Purchase a parking pass.
• Register with the Center for Accessibility Services (CAS).