



FAMILIES AS PARTNERS

RESOURCE GUIDE 2022

RADFORD UNIVERSITY



TABLE OF CONTENTS

Letter from the Director	1
New Student and Family Programs	2
UNIV 100.....	3
Academic Success Center	4
REAL.....	6
Dining Services	7
Housing and Residential Life.....	8
Productive Partners	10
Financial Aid	12
Office of the Bursar.....	13
Information Technology	14
Career and Talent Development	16
RUPD and Public Safety	17
University Services.....	18
Student Counseling Services.....	20

LETTER FROM THE DIRECTOR

Greetings, new Highlander students and families!

I am so excited to welcome you to Radford University and the Radford family! You are about to become a part of a campus that provides a warm and caring community deeply committed to you and your success.

We know that faculty relationships can be crucial to a student's academic success, career success and overall well-being, even beyond the college years. I encourage you to make a point of getting to know your faculty and letting them get to know you. The Radford staff can also provide you with valuable guidance as you navigate new relationships and experiences. All of us are here for you, and student success is our commonly held passion.

The information you will receive and the people you will meet in the next couple of days — especially those from my office, the Office of New Student and Family Programs — will answer your questions about academics, campus life and anything else involving your transition to Radford University as a Highlander student. Whether you are a first-generation college student or come from a family of college graduates, our faculty and staff want to help you develop a sense of belonging at Radford and make it your home away from home. We know that the path to your college degree may be overwhelming at times, but we encourage you to reach out if you need assistance in any way.

We hope it is your goal to make your next four years at Radford the best they can be, and be assured we will cheer along with you when you walk to receive your college diploma.

Today, you start making memories that will last you a lifetime. Quest is your first step on that journey. We are so happy you are here!

On behalf of the Radford family, welcome Class of 2026! Go Highlanders!!

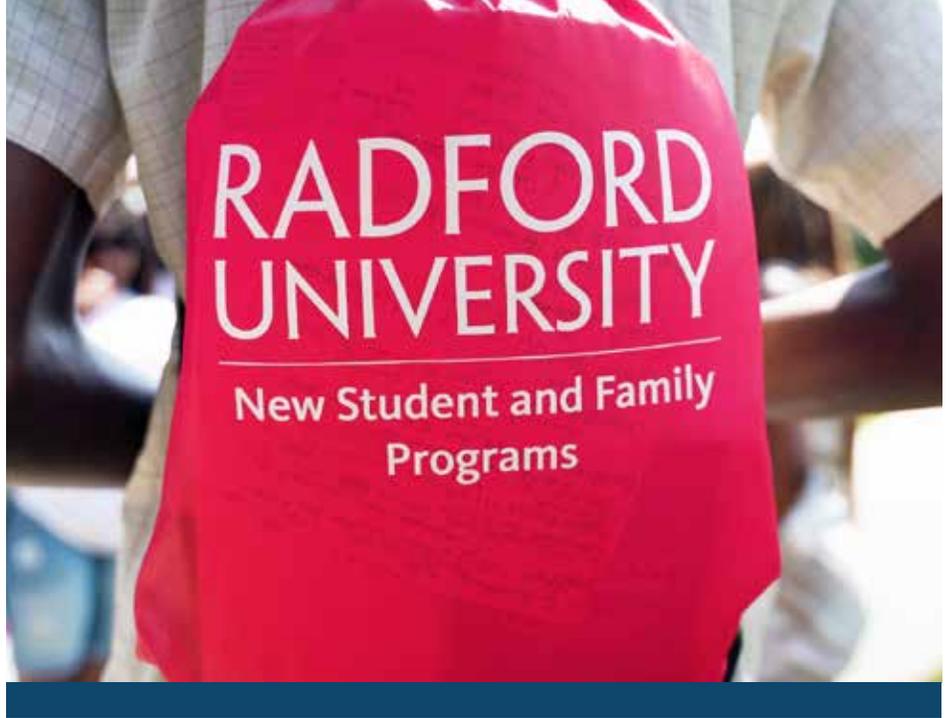
Vicki K. Pitstick, Ph.D.
Director, New Student and Family Programs





NEW STUDENT AND FAMILY PROGRAMS

Young Hall Third and Fourth Floor
540-831-2139
orientation@radford.edu
www.radford.edu/nsfp



New Student and Family Programs

To successfully pursue higher education, new students need support to transition to the university environment and new challenges and responsibilities facing them. Radford University’s Office of New Student and Family Programs seeks to align our initiative with the university’s strategic plan to build responsive, resilient and real students. Our office works to build community with faculty, staff and upper-class students to create a support network for new students. Our initiatives and support services promote our goal for all admitted students to be challenged and supported academically, socially and personally.

OFFICE GOALS:

- Help students integrate and thrive by creating a sense of community belonging, academic belonging and social belonging.
- Further develop values like excellence, integrity, servant leadership, loyalty and respect in student leaders.
- Inspire students to appreciate other perspectives, especially among peers and faculty members with different identities.
- Prepare and teach students to accept personal responsibility for their academic goals and personal actions.
- Encourage students to be persistent in their efforts, both inside and outside the classroom.
- Help students find their authentic voice as they are learning to navigate the new sense of autonomy that college brings.

NOTES:



**ACADEMIC
SUCCESS CENTER**

Young Hall Third and Fourth Floor
540-831-2139
acs@radford.edu
www.radford.edu/asc



**UNDERGRADUATE
CATALOG**

When in doubt, check the catalog! The undergraduate catalog, which is posted online at catalog.radford.edu, contains official policies and requirements students must follow in order to progress through and graduate from Radford University.

Classes

SCHEDULE ADJUSTMENT (AKA “DROP/ADD”)

During the first week of the semester, students may add and drop classes for which they registered during Quest without penalty or grades. New freshmen must visit the Academic Success Center (ASC) to adjust their course schedules. Transfer students can adjust their schedules without visiting the ASC.

WITHDRAWALS

Students may withdraw from courses during their careers at Radford University. Each withdrawal must be approved by an academic advisor and submitted to the Registrar’s Office by 5 p.m. on the Friday of the 10th week of the semester. Students who officially withdraw from courses by the deadline will receive a W for “withdrawal.”

Students who withdraw from Radford University — and therefore from all of their courses — receive W’s for those courses. Students may withdraw from the University through the 12th week of classes.

NOTES:

Horizontal lines for taking notes.

Grades

MIDTERM GRADES

All new students receive midterm grades for each course during their first two semesters of enrollment. Midterms are available to view in the OneCampus portal by the end of the eighth week of the semester. Midterms are typically excellent predictors of final course grades, but they are unofficial and will not appear on transcripts.

GRADE POINT AVERAGE (GPA)

Radford University grade point averages are calculated on a 4.00 scale. Each student must maintain a specified GPA to remain in good standing and to prevent being placed on academic probation or academic suspension.

DEAN'S LIST

Students who earn at least a 3.40 GPA in at least 12 hours of courses graded A through F, who earned no grades below a C and who received no incomplete grades, receive Dean's List recognition at the end of the semester.

PROBATION

Any student not subject to academic suspension or dismissal will be on academic probation at the conclusion of any semester, summer session or Wintermester in which he or she has achieved less than a 2.0 cumulative GPA. Note: The minimum grade point average required for graduation from Radford is 2.00. However, some majors require a GPA higher than 2.00 in order for a student to declare that major and/or to graduate with a degree in that major.

Academic probation is an indication of serious academic deficiency and may lead to academic suspension. A student on academic probation may not carry more than 16 semester hours during a regular academic year semester.

Academic Advising

Students will work with both professional and faculty advisors during Quest. They will help with course and program requirements, and they will assist with course selection and registration.

Advisors' names can be found on the degree audit soon after the semester begins. Students must meet with their advisors at least once each semester. Ideally, they will meet more frequently, developing a partnership to pursue and develop students' goals and skills.

Additional information about advising and academic policies can be accessed through the Ready. Set. Radford! module in D2L (in the OneCampus portal). www.radford.edu/advising

Academic Support

THE HARVEY CENTER FOR LEARNING AND WRITING

The Harvey Center for Learning and Writing supports Radford University students in achieving academic success. Using a learner-centered approach, we offer free academic coaching, online resources and workshops. Our services are led by Radford University Students who are excited to partner with students on their learning journeys. Our focus is to help students develop and leverage their own strategies for learning.

Our services include:

- One-on-one assistance and small group academic coaching for writing, math, science courses and more
- Short-term and sustained academic coaching and skills groups
- Coaching on how to transfer study skills to a university setting
- Workshops and strategy guides on time management, test-taking approaches and similar topics



DINING SERVICES

540-831-5351

www.dineoncampus.com/radford

REMINDER

FLEX PLAN: One of the meal plan options. Please see the Dining Services and Meal Plan Options section for more information about the Flex Plan.

ONE CARD: Money can be added to a student's ONE Card account. Students then swipe their ID card to pay for items across campus and at identified off-campus locations. Please see the ONE Card/ID Office section for more information.

Dining Services and Meal Plan Options

Radford University strives to provide students, faculty, staff and visitors with a wide array of excellent dining options. These options include an all-you-care-to-eat dining hall and two food courts. There is also a Starbucks in Hemphill Hall.

DINING LOCATIONS

Bonnie Shops

- Chick-fil-A
- Student Choice
- Hissho Sushi
- Honeycomb Commons

Terrace Shops (Dalton Hall) Dalton Kitchen

- Wendy's
- Papa John's
- Highland Smokehouse
- Healthy options
- Homestyle menus
- Vegan options
- All-you-care-to-eat

For residential students, there are three meal plan options to choose from: the 15 Meal Plan, 19 Meal Plan or the Flex Plan. Students living in university apartments will be assigned the Apartment Plan but can upgrade to any residential plan.

The 15 and 19 Meal Plan guarantee students that number of meals per week in Dalton Kitchen. The Flex Plan allots Flex Dollars that can be spent in any of the dining facilities on campus. When using the Flex Plan in the dining halls, students will see a 66-70% discount at the register. Students will see a 50% discounted rate when using the Flex Plan at any of the campus retail dining venues. For pricing and other information, visit www.dineoncampus.com/radford.

The deadline for students living on campus to change their meal plans is the Sunday before the start of classes.

NOTES:





HOUSING AND RESIDENTIAL LIFE
540-831-5375
res-life@radford.edu
www.radford.edu/housing

MOVE-IN REMINDER

Keep an eye on your Radford University email account for additional information on move-in date. Emails will be sent during the last week of July and the first week of August.



RESIDENTIAL LIFE SUPPORT STAFF

RA: Resident Assistant (oversees one floor), current student leader and the go-to resource for residence halls.

RD: Resident Director (oversees the building), professional staff member who supervises the resident assistants living in the building. RDs also live in the residence halls full time.



Housing Assignments

While there is no deadline, housing deposits and applications should be submitted as early as possible. Those requesting a specific roommate should submit these requests by the priority deadline of June 1 via the housing application. Roommate requests after June 1 should be emailed to res-life@radford.edu. Please note that while we make every effort to accommodate roommate requests after the priority deadline, we cannot guarantee these preferences. Emails will be sent to Radford University accounts around the second week of July and the first week of August with housing assignments, roommate information and move-in specifics. Roommate change requests made during the semester after moving in are usually allowed to begin during the third week of classes.

MUSE HALL

At 13 stories tall, Muse Hall is easily our largest residence hall and houses a good portion of our first-time students. The building does not have air conditioning. Muse residents should consider bringing a fan to use during the first few weeks of the fall semester. Find more information about Muse Hall <https://www.radford.edu/content/residence-life/home/residence-halls/muse-hall.html>.

NOTES:

Bunk and Loft Kits

All of our residential beds are bunkable. Just stack them; they have built-in pegs to lock into place. For a loft with empty space underneath, you will need to reserve one of the limited loft kits during move-in. These requests are not guaranteed and depend on the demand and number of loft kits available.

What to Bring

NECESSITIES

The beds at Radford University use twin extra-long sheets. Students may bring accessories such as pillows, blankets, rugs or photos. Don't forget bathroom essentials, including bath towels and a shower curtain. Some items are not allowed in the residence halls — see the housing website, www.radford.edu/housing, for more details.

LUXURIES

Feel free to decorate up to 10% of room walls with posters and photos that can be attached with adhesive strips. Some residence halls allow microwaves and mini-fridges, which can be very convenient. For optional protection, purchase renter's insurance or see whether your family homeowner's policy provides similar coverage.

Residence Hall Amenities

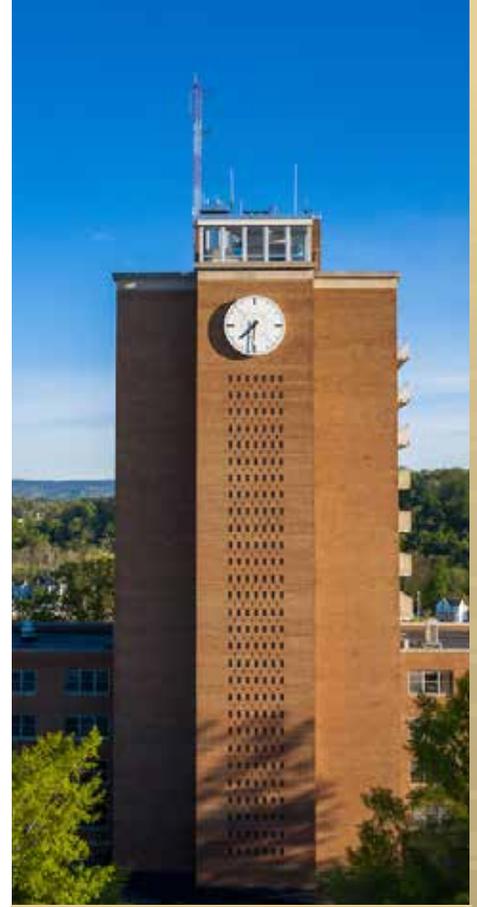
ALL ROOMS HAVE

- One bed, desk, chair and dresser and/or closet space for each resident in room
- Window blinds
- Full bathroom
- Cable television ports
- Wired or wireless internet

ALL RESIDENCE HALLS HAVE

- At least one kitchen (kitchen supplies not provided — bring what you want)
- A laundry room that accepts the ONE Card — washers cost \$1.25 per use and dryers cost \$1.75
- A smoke-free policy, which includes vaping (also applies to university-operated apartments)

NOTES:



MOVE-IN REMINDER

Check the Housing and Residential Life website and your Radford University email for important information on such move-in details as parking, key pickup and traffic patterns. It can be a very exciting yet stressful day, so remember to be patient!



DIVISION OF STUDENT AFFAIRS

Martin Hall 338
540-831-5433
www.radford.edu/content/dsa/home.html

SHARING PRONOUNS

Sharing pronouns is a way to help the person receiving the communication to feel confident when they reply to the speaker or reference the conversation later. It's a sign of respect to use a person's correct pronouns! And respect is one of our Highlander Code of Ethics. Learn more at <https://www.radford.edu/content/diversity/home/resources.html>

IMPORTANT DATES

FIRST DAY OF CLASSES:

Monday, Aug. 22



FAMILY WEEKEND: Save the date for Family Weekend 2022! All of #OurRadFam is invited to join us for a weekend celebration with your Highlanders. More information can be found at www.radford.edu/familyweekend.



Office of the Vice President for Student Affairs

The Vice President provides leadership for the programs, services, activities, facilities and staff of the Division. She articulates the interests, needs, perspectives and issues of students to the senior administration and likewise for the administration to the students. **540-831-5433 | MARTIN HALL 338**

Office of the Dean of Students

The Office of the Dean of Students (DOS) promotes awareness, advocacy, and accountability by responding to the informational and personal concerns of students. The DOS team can assist students who don't know where to start to find assistance. The DOS office is the home of the Highlander Pantry and assists students with finding resources for basic life needs, including SNAP benefits, to support student success.

Angie Mitchell, AVP & Dean of Students, amitchell190@radford.edu

Bruce Hayden, Associate Dean of Students, wbhayden@radford.edu

540-831-6297 | HETH HALL 274 | DOS-WEB@RADFORD.EDU

Office of Student Life

The Office of Student Life focuses on creating pathways for Highlander student engagement and belonging. Staffers respond to the informational and personal inquiries of students in relation to leadership, wellness, civic engagement and involvement on campus. The office hosts **Family Weekend! #OurRadFam — Sept. 23-25, 2022**

Divisions of Student Affairs Departments

CENTER FOR ACCESSIBILITY SERVICES (CAS)

540-831-6350 | RUSSELL HALL 301 | CAS@RADFORD.EDU

CAS promotes equal educational access and opportunities for qualified students with documented disabilities to fully participate in the university experience and provides reasonable academic accommodations consistent with academic standards.

Andrea Sharpe-Robinson, Director, asharpe4@radford.edu

CENTER FOR DIVERSITY & INCLUSION (CDI) | 540-831-5765

HETH HALL 157 | DIVERSE@RADFORD.EDU CDI supports multicultural awareness, understanding and a sense of belonging among all students on campus and the surrounding community by promoting an environment in which diversity is highly valued, differences are respected and people from various cultures and lifestyles can flourish within the university community. *Ashley Offutt, Director, aoffutt@radford.edu*

FRATERNITY & SORORITY LIFE | 540-831-5934 | HURLBURT STUDENT CENTER 204

FSLIFE@RADFORD.EDU Fraternity & SorORITY Life offers opportunities for personal development, leadership development and brotherhood/sisterhood. The Fraternity and SorORITY Life system promotes academic success, community service, philanthropy and professional networking. *Nicole Cronenwett, Ph.D., Director ncronenwett@radford.edu*

HOUSING AND RESIDENTIAL LIFE | 540-831-5375 | HETH HALL 226

RES-LIFE@RADFORD.EDU Housing and Residential Life supports residential student needs by fostering a healthy living environment, promoting personal development and encouraging mutual respect among residents housed in 15 residence halls on-campus as well as off-campus university operated apartments. *Anthony White, Ph.D., Director, awhite37@radford.edu*

MILITARY RESOURCE CENTER | 540-831-5002 | RUSSELL HALL 406

MILITARY@RADFORD.EDU The Military Resource Center serves student veterans, active military and reserve members, spouses and military dependents. These students have unique needs and responsibilities, and staff in the center are here to support all academic efforts while building strong community. *Deanna Mabe, Director, dmabe4@radford.edu*

STUDENT COUNSELING SERVICES | 540-831-5226 | TYLER HALL 040 Provides mental health care to Radford University students, consultative services to the larger community and training to graduate students in the mental health field. *Brian Lusk, Director, blusk@radford.edu*

STUDENT HEALTH SERVICES | 540-831-5111 | MOFFETT HALL LOWER LEVEL

RUSH@CARILIONCLINIC.ORG Provides a full range of health care services through a physician, physician assistant, nurse practitioners, nurses, health educator and administrative staff. After-hours 24 hour nurse hotline: 866-205-2164. *Brian Hoff, Director, bchoff@carilionclinic.org*

STUDENT INVOLVEMENT | 540-831-5332 | HURLBURT STUDENT CENTER 221

INVOLVE@RADFORD.EDU The office plays a major role working with students involved with clubs and organizations, with service organizations and with leadership initiatives while promoting and upholding the shared values and ideals of the Radford University community. *Jen Rentschler, Director, jrentschler@radford.edu*

STUDENT RECREATION AND WELLNESS | 540-831-7164 | STUDENT RECREATION AND

WELLNESS CENTER Provides recreational, fitness and wellness opportunities through facilities, services and programs: RU Outdoors, Intramural Sports, Club Sports, Esports, Wellness and Fitness, Open Recreation, Student Recreation and Wellness Center (SRWC), the Peters Hall indoor climbing wall and the Student Outdoor Recreation Complex (SORC). *D.J. Preston, Director, dpreston12@radford.edu*

STUDENT STANDARDS AND CONDUCT | 540-831-5321 | HETH HALL 207

CONDUCT@RADFORD.EDU Sets and enforces standards of student conduct to promote student responsibility and accountability while protecting the community through a fundamentally fair process that is free from discrimination and harassment and includes hearing and appeal options. *David Stuart, Director, dstuart4@radford.edu*

SUBSTANCE ABUSE AND VIOLENCE EDUCATION SUPPORT SERVICES (SAVES)

540-831-5709 | TYLER HALL 040 | SAVES@RADFORD.EDU SAVES is dedicated to reducing negative consequences related to health, safety and academic performance associated with the high risk use of alcohol and other substances and creating a campus community of respect in which sexual violence is not sustainable. *Brian Lusk, Director, blusk@radford.edu*





FINANCIAL AID

540-831-5408

finaid@radford.edu

www.radford.edu/finaid



PRIORITY DEADLINES

For financial aid to show as a pending credit on your account prior to the fall bill deadline, complete requirements by the listed date.



**We will continue to process loan applications and requirements beyond the priority date, but we cannot guarantee that aid will be in place for the fall semester bill deadlines. Families are responsible for making payment arrangements or for paying any late fees if requirements are not submitted by the deadline.*

Financial Aid

Investing in a college degree offers great rewards and a long-lasting impact on job satisfaction and financial future. It also represents a commitment and obligation on the student's part. We know that applying for financial aid can feel overwhelming; please know the financial aid team will be glad to help.

HELPING YOUR STUDENT PAY FOR COLLEGE

The financial aid application process varies for every applicant, so please review the priority deadlines and complete requirements with adequate time for them to be reviewed or processed. Often, the financial aid offer does not cover all educational expenses, and there are options available to help cover any out-of-pocket expenses.

Parent PLUS Loan is a loan offered by the Department of Education that is taken out in the parent's name to help with educational expenses. Parents can apply online at www.studentaid.gov — make sure to complete all the loan requirements so the funds will be disbursed to your student's account.

Private Education Loans are credit-based loans available to students and offered through various lending institutions. Students will require a credit-worthy co-signer in order to be approved. Most loans do not require repayment while the student is in school.

The **Payment Plan** allows for payment of the remaining balance in monthly installments. These plans are managed by the Office of the Bursar: learn more by visiting www.radford.edu/bursar.

VA Benefits: Please initiate the process with the Department of Veterans Affairs. Learn more about our Military Resource Center and the services offered to our students online at www.radford.edu/veterans. For all benefit or certification related questions please contact Gail Wright — gwright@radford.edu — in the Office of the Registrar.

MAINTAINING FINANCIAL AID ELIGIBILITY

All students are required to meet eligibility requirements in order to receive financial aid for future academic years. Below are a few policies to be familiar with as they begin their academic career.

Award renewal: All financial aid programs require that students continue to meet certain conditions. Please review the award renewal criteria at www.radford.edu/aid-offer.

Satisfactory academic progress: All financial aid recipients are required to meet Financial Aid satisfactory academic progress standards in order to be eligible for financial aid in future semesters. It is imperative that students understand what they are expected to achieve academically in order to be eligible for aid in future academic years. Please review our policy with your student before the start of the school year — www.radford.edu/progress.

Reapply ASAP! Financial aid is awarded per academic year, and families are required to reapply every academic year. The FAFSA is generally available Oct. 1 each year, and renewal FAFSAs should be completed as soon as possible once it opens. Early submission means that you will have plenty of time to get all of the requirements finalized for priority award consideration. Access the FAFSA at www.studentaid.gov.



OFFICE OF THE BURSAR
 540-831-5417
 bursar@radford.edu
 www.radford.edu/bursar
 P.O. Box 6922
 Radford, VA 24142

PAYMENT REMINDER

Fall semester payments are due
 Wednesday, Aug. 10, 2022.

SAMPLE E-BILL

Scan the QR code to view a
 sample e-bill.



Office of the Bursar

AUTHORIZED PAYER

An authorized payer is someone other than the student who needs access to the student account online. The benefits of setting up an authorized payer are:

- Authorized payers can view and pay the account online.
- These individuals will receive billing notifications.

To set up an authorized payer:

OneCampus > Categories > Finances > Setup Student Authorized Payers

EXPECTING A REFUND FROM THE BURSAR'S OFFICE?

The quickest and safest way to receive your funds is by direct deposit. To enroll, please complete the form in person or online: type "direct deposit" in the search bar on the OneCampus portal, then submit the form to our secure inbox.

Options to Pay

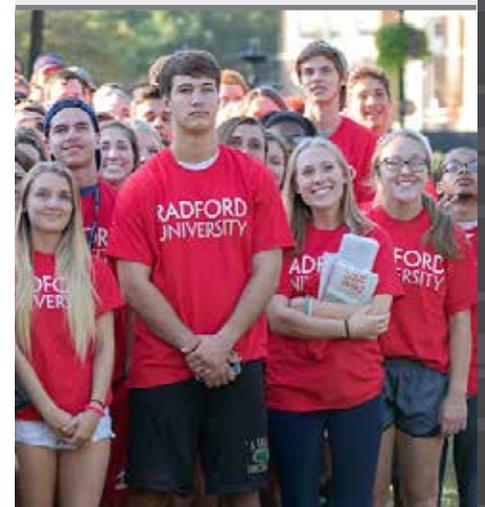
Electronically: OneCampus, click on Categories, then Finances, choose "Payment/Payment Plans-eCheck or CC."

- On the QuikPay site, you can set up a Payment Plan (\$50 application fee)
- Pay by eCheck or Credit/Debit Card (2.8% service fee)

By mail or in-person

- Checks made payable to Radford University and addressed to the Office of the Bursar. Please be sure to include the student I.D. number with the payment.

NOTES:





DIVISION OF INFORMATION TECHNOLOGY
 540-831-7500
 cio@radford.edu
 www.radford.edu/onestop

IT SYSTEMS

D2L: Desire 2 Learn, our learning management system, is located on OneCampus portal. Many professors post content, discussion boards and grades on D2L, so check it frequently.

DUO: Radford University uses two-factor authentication to enhance the security of university accounts by adding a second layer of authentication. DUO is the name of the tool used at Radford. Be sure to reach out to the Technology Assistance Center (TAC) or to read more about DUO at www.radford.edu/2fa.

IT ONESTOP: IT OneStop is our quickest online route to assistance. Use our online form to request support or search the Solutions Library to find a step-by-step guide. Access IT OneStop through www.radford.edu/onestop or via the RU Mobile app under "Resources."

ONECAMPUS: Use this portal to access email, D2L, grades, class schedules, finances and housing information. Be sure to check your email daily!

TAC: TAC is our walk-in support desk at Walker Hall 153. Visit the TAC Monday through Friday between 8 a.m. and 5 p.m., request assistance by phone at 540-831-7500 or make a request online at www.radford.edu/onestop.



Preparing Smartphones or Tablets

- SETTING UP EMAIL ON SMARTPHONES**
 Radford University email can be easily configured on smartphones or other mobile device. For detailed instructions, visit www.radford.edu/smartphone.
- INSTALL RU MOBILE ON MOBILE DEVICES**
 RU Mobile offers easy access to everything such as campus maps, bus routes, class schedules, dining menus and more. Visit www.radford.edu/rumobile.
- INSTALL RADFORDSAFE ON SMARTPHONES**
 The mobile safety app is designed to empower students to take charge of their safety and to look out for those around them. Visit Google Play or the App Store and search for LiveSafe.
- INSTALL UPDATES ON ALL DEVICES**
 Using the update tool, update the operating system on all your devices.
- INSTALLING THE DUO APP ON SMARTPHONES**
 Radford University uses two-factor authentication to enhance the security of university accounts by adding a second layer of authentication to all logins. With the Duo app, smartphones can be used as a second layer of authentication. It is available for free download on both the iOS app store and Google Play. For more information, visit www.radford.edu/2fa.

NOTES:



REMINDER

Radford University provides a wide variety of state-of-the-art technology to make student life easier and more productive. Before coming to campus, complete the checklist to the left.

Computer Checklist

Students are encouraged to check the DoIT website for computer recommendations, including both minimum and recommended specs.

- **DOWNLOAD MICROSOFT OFFICE FOR FREE!**
Radford University provides the Microsoft Office suite at no charge for Windows and Macintosh as well as for tablets. For more information, visit www.radford.edu/office.
- **INSTALL OS UPDATES**
Use the update tool to update the operating system. For computers running an operating system earlier than Windows 10 or OS X 10.10 Mojave, consider upgrading.
- **ENABLE AUTOMATIC UPDATES**
- **INSTALL ANTI-VIRUS SOFTWARE**
Windows users should either enable the free Windows Defender anti-virus software or ensure that they have another anti-virus software package installed.
- **FOR PRINTERS, BRING A WIRED PRINTER AND CABLE**
Use a printer cable to connect the computer directly to the printer. This will help avoid Wi-Fi interference and keep others from printing to personal printers across the university network. For more information, visit www.radford.edu/wifiprinter.

Television Services

For more information on preparing televisions in rooms, check www.radford.edu/cabletv.

NOTES:





CENTER FOR CAREER AND TALENT DEVELOPMENT

Russell Hall 331

540-831-5373

csc@radford.edu

www.radford.edu/careers

CAREER RESOURCES

CAREER CLOSET: Need professional attire? Stop by our Career Closet for free business attire. Located in Russell Hall 331 — no appointment necessary.

HANDSHAKE: Our comprehensive Career Center app. Students can find a job, make an appointment with their career coaches, create their customized profiles or register for an event on Handshake.

PART-TIME AND WORK STUDY JOB FAIR

Register for the Career Fair by scanning the QR code below:



Center for Career and Talent Development

We are here to help students discover their career interests, gain relevant experience and thrive. Through assessment workshops, one-to-one coaching, industry events and resumé roundtables, they will learn how to apply their unique talents and learn critical skills that will help them be successful during their time at Radford University and throughout their career. By providing customized career development plans, dedicated career coaches, connections to successful alumni and access to thousands of job opportunities, we are committed to helping students flourish personally and professionally.

Families, we look forward to being with you during Quest to offer support in developing purposeful partnerships that will facilitate your students' career readiness and success.

NOTES:

Lined area for taking notes.



ONE CARD/ID OFFICE

540-831-5054

ONEcard@radford.edu
www.radford.edu/onecard

PARKING AND TRANSPORTATION

540-831-6361

parking@radford.edu
www.radford.edu/parking

BARNES & NOBLE BOOKSTORE AT RADFORD UNIVERSITY

540-831-5498

sm8165@bncollege.com
www.radfordu.bncollege.com



University Services

University Services addresses students' non-academic needs. These services include: ONE Card/ID Office, Parking; Postal Services, Printing Services, Vending, Laundry, Barnes & Noble Bookstore at Radford University and Dining Services. Check your Radford University email throughout the summer for important information about tasks to complete before classes start.

ONE Card/ID Office

The ONE Card serves many purposes: an ID; a library card; access to Radford Transit; and swipe access to residence halls, the fitness center, computer labs, campus events and meal plans!

The ONE Card also provides access to a debit account —to which money can be added at any time and spent at participating locations on- or off-campus. Since this account is not part of the meal plan, the funds roll over from semester to semester.

Parking and Transportation

Students who wish to bring a car to campus can purchase a parking permit in person or online. All permits should be displayed on the rearview mirror by Wednesday of the first week of classes. Visit www.radford.edu/parking to learn about campus parking regulations. Students living on campus may park in lots BF, CC, DC, FF and Z. The University enforces parking regulations every Monday through Friday from 7 a.m. to 6 p.m.

There are two kinds of parking: campus parking and street parking. To learn more about city parking regulations and how to obtain a city parking permit, please visit www.radfordva.gov/260/Parking-Enforcement.

Radford University, in cooperation with the city of Radford, offers a transit bus system to provide safe, reliable and convenient transportation for students. Radford University students are entitled to unlimited free rides on the Radford Transit with their RU ID cards. The transit has routes around campus, as well as to the city of Radford and the towns of Christiansburg and Blacksburg. Bus route status can be tracked with NextBus, accessible via the website or the RU Mobile app. For further route information and schedules, visit www.radford.edu/parking.



STUDENT COUNSELING SERVICES

Tyler Hall Lower Level
540-831-5226
scs@radford.edu
www.radford.edu/counseling



Our Mission

Student Counseling Services (SCS) provides free and confidential, mental health services for eligible students. SCS supports the academic mission by providing learning opportunities for students to grow as individuals, to form deeper relationships with their peers and to develop as successful members of our community and society at large.

Our Services

- Individual, group and couples psychotherapy: Short-term individual counseling is available for enrolled students, as clinically appropriate, with a limit of 6 sessions for traditional counseling (50 minute sessions) and 12 sessions for brief counseling (30 minute sessions). If a student requires more intensive services or longer-term counseling, local treatment options and potential referrals will be offered. Groups change each semester, so make sure to check the website and social media platforms regularly to see what SCS has to offer.
- We also offer limited after-hour appointments (Monday - Thursday) to students who demonstrate a need for appointments after 5 p.m. (students who work full-time, have an all-day clinical internship, student teaching, etc.).
- Tele-Behavioral Services: Students will also have the option of participating in individual, couples, and group tele-behavioral health. Students must be physically present and/or living in the state of Virginia to access tele-behavioral health services.
- Professional Consultation: Licensed professional staff is available to provide consultations to students, faculty, staff and parents. SCS does not share any information about clients without written consent or there is a life-threatening situation.
- Referrals for Specialized Services: SCS provides students with information on community resources as needed/appropriate.
- Educational Programming: SCS provides educational programs on relevant well-being and mental health issues such as access to healthcare, stress management, anxiety, depression, substance abuse, colds and flu prevention, sexual health, alcohol and substance use and nutrition.
- Emergency Assessments: SCS provides emergency assessments during regular office hours; after-hour emergencies are referred to ACCESS (New River Valley Community Services) or CONNECT (Carilion Clinic).

NOTES:



CONVERSTATION STARTERS FOR THE RIDE HOME

WHY SHOULD YOU CARE ABOUT ATTENDING YOUR CLASSES?

HOW MUCH TIME SHOULD YOU STUDY EACH WEEK?

Generally at a minimum, students should study $2 \times$ (# of enrolled credits)
i.e., 2×12 credits = 24 hrs of study per week.

**DESCRIBE SOME RESOURCES THAT CAN HELP YOU
KEEP UP WITH YOUR CLASS ASSIGNMENTS.**

WHAT IS THE RADFORD UNIVERSITY ACADEMIC PROBATION POLICY?

WHERE DO YOU FIND YOUR ACADEMIC ADVISOR?

**IF YOU GET A FINE FOR DRUGS/ALCOHOL VIOLATIONS,
WHO IS PAYING THEM?**

WHAT IS THE PURPOSE OF FACULTY OFFICE HOURS?

HOW OFTEN SHOULD YOU CHECK YOUR RADFORD EMAIL?

TELL ME ABOUT ONE PERSON WHOM YOU MET AT QUEST.

WHERE ARE SOME GOOD STUDY SPOTS ON CAMPUS?

WHAT WAS YOUR FAVORITE PART ABOUT QUEST?



**QUEST 2022
FAMILY EXPERIENCE SURVEY**

[HTTPS://BIT.LY/FAMILYQUEST2022](https://bit.ly/familyquest2022)

NEXT STEPS

Have your students do the following:

- Check Radford University email frequently. It is the official way the university corresponds with them!
- Pay tuition and other charges by Aug. 10.
- Submit final transcripts.
- Complete and submit health records.
- Order textbooks.
- Sign up for RU Alerts.
- Download the RU Mobile app.
- Complete AlcoholEDU and Haven trainings before the first day of class.

IF APPLICABLE

Have your students do the following:

- Check housing room assignments through their Radford University email.
- Prepare for their Move-In Day!
- Complete financial aid paperwork.
- Purchase a parking pass.
- Register with the Center for Accessibility Services (CAS).



RADFORD UNIVERSITY

New Student and Family Programs