MINUTES
Information Technology Advisory Committee
February 11, 2019

Attendees: Adrian Aron, Sharon Barrett, Lisa Blackwell, Charley Cosmato, Don Hall (guest), Phillip Hardy, Neal Leahy, Jason Lucas, Randy McCallister, Randa McDonald, Margaret McManus, Jackie McNabb, Ed Oakes, Shannon Phillips, Denise Rahmes, Sean Ramsey, George Santopietro, Rebecca Scheckler (guest), Matthew Taylor, Andrew Travis

Absentees: Grady DeVilbiss, Karen Hill, Jachwan Jeong, Danny Kemp, Elizabeth McCormick, Bob Phillips, Ken Smith, Meghan Spraker, Jeff Willner

Charley Cosmato called the Information Technology Advisory Committee to order at 9:04 am on February 11, 2019 in the Martin 230 Conference Room.

Charley Cosmato asked for a motion to approve minutes as amended for the December 13, 2018 meeting. Sean Ramsey motioned, Ed Oakes seconded, motion carried.

I. Ed Oakes stated that the Division of Information Technology moved to Duo Two Factor Authentication in October of last year and is ready to move forward with Two Factor on the VPN. The new hardware purchased is now working and the projected date to begin is March 5. The VPN login prompt will change and look the same as the MuRU login screen. If you need assistance with the upgrade, you may contact the Technology Assistance Center (TAC).

II. Shannon Phillips proposed a planned decommissioning of Adobe Connect. Currently, Adobe Connect is only used by about ten faculty members to connect with students in a video space. Zoom usage has went up significantly with 200 pro accounts and 1,700 regular licenses available. The renewal for Zoom is up in May and additional licenses can be purchased if necessary. A decision will need to be made by September to decommission Adobe Connect. Support personnel will be available to help faculty transition to Zoom and an individual Adobe Connect cloud-hosted license can be purchased for individuals that may still need to use it.

III. Randy McCallister updated the committee on the Cable TV RFP. Four vendors will be presenting over the next 2-3 weeks and the committee is looking for the vendor that will provide the best overall service for the students.

IV. Ed Oakes shared a campus map of current off campus housing for students. After commencement, we will begin to run new fiber to these off campus locations with hopes of having complete by next August. Today, off campus housing is using Shentel.

V. Ed Oakes announced that the open house for computer selections should be earlier this year. The plan is to have by the last week in February with rollout of the new systems to begin by mid-April. If you have any feedback or suggestions on improving the sessions let him know.

VI. In other business, Sean Ramsey asked about the Apple computer back up. Apple determined that the 13" MacBook Pros some faculty and staff received over this past summer have an issue with the hard drive that could potentially result in data loss or failure. Shannon Phillips stated that the TAC is now scheduling appointments to fix these machines. Between 50 to 60 computers on campus could be affected and all individuals with one of these machines has been contacted directly. If you have any issues or concerns you can come to the TAC to have someone help you backup your files. Shannon encouraged everyone to back-up their machines and reminded everyone that OneDrive is an easy place to store files that does not have sensitive information. Files with sensitive data can be saved on the whale drive.

With no further business to come before the committee Charley Cosmato motioned to adjourn, Neal Leahy motioned, Randa McDonald seconded, motion carried. The meeting adjourned at 9:52 am.

Respectfully submitted,
Sharon R. Ratcliffe