Governance, Administration and Athletics Committee

February 2019

RADFORD UNIVERSITY
Board of Visitors
DRAFT
AGENDA

• CALL TO ORDER
  Dr. Rachel D. Fowlkes, Chair

• APPROVAL OF AGENDA
  Dr. Rachel D. Fowlkes, Chair

• APPROVAL OF MINUTES
  o December 6, 2018
  Dr. Rachel D. Fowlkes, Chair

• REPORTS
  o Information Technology Report
    • Merger Information Technology Subcommittee Update
    • Highlights of Major Accomplishments
    Mr. Danny M. Kemp, Vice President for Information Technology and Chief Information Officer
  o Intercollegiate Athletics Report
    • Academic Achievement
    • Graduation Success Rate/Retention
    • Competitive Excellence
    • Resource Development
    • Special Events
    Mr. Robert G. Lineburg, Director of Intercollegiate Athletics

• OTHER BUSINESS
  o Upcoming Nominations for Board Officers
  o Name of Committee
  Dr. Rachel D. Fowlkes, Chair

• ADJOURNMENT
  Dr. Rachel D. Fowlkes, Chair

** All start times for committees are approximate only. Meetings may begin either before or after the listed start time as committee members are ready to proceed.

COMMITTEE MEMBERS
Dr. Rachel D. Fowlkes, Chair
Ms. Georgia Anne Snyder-Falkinham, Vice-Chair
Dr. Thomas Brewster
Mr. Gregory A. Burton
Ms. Lisa Throckmorton
Information Technology
Subcommittee Update

RADFORD UNIVERSITY

Board of Visitors

February 7, 2019
IT Subcommittee Structure

RU/JCHS Steering Committee

IT Subcommittee

- Administrative Applications
- Academic Applications
- Network & Infrastructure
- Security
- User Support
Primary Topical Areas

• Data Migration and System Consolidation
  – ERP System (Power Campus & Banner)
  – Learning Management System (Blackboard & D2L)
  – Student Advising (Starfish)
• Network & Infrastructure (Internet, WiFi, Phones, Email ...)
• User Support (Help Desk, Computers, Classrooms, Training ...)
• Security/Identity Management (Account Provisioning, Emergency Alerts ...)
JCHS Radford Merger Project
Technology Task Status
As of February 6, 2019

Sample Task List in Zoho Projects

<table>
<thead>
<tr>
<th>TASK</th>
<th>OWNER</th>
<th>STATUS</th>
<th>DUE DATE</th>
<th>PHASE</th>
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</thead>
<tbody>
<tr>
<td>Security Training in Security on 26 Aug, 2019</td>
<td>Andrew Travis</td>
<td>On Hold</td>
<td>08-12-2019</td>
<td>Phase II</td>
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<tr>
<td>Confirm JCHS FacStaff in EntSys Data Pull from Banner</td>
<td></td>
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<tr>
<td>Clinical Engineering in User Support on 26 Aug, 2019</td>
<td>mbvest</td>
<td>Planning</td>
<td>03-01-2019</td>
<td>Phase I</td>
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<tr>
<td>Work with CE to update inventory for RU and JCHS assets</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Obtain GE Service Agreement and Share with Finance Committee (Ed)</td>
<td>Kemp, Danny, mbvest</td>
<td>Planning</td>
<td>03-01-2019</td>
<td>Phase I</td>
</tr>
</tbody>
</table>

Add Task
## JCHS Radford Merger IT Subcommittee
### Weekly Project Task Report

<table>
<thead>
<tr>
<th>Work Group</th>
<th>Tasks</th>
<th>Resources</th>
<th>Status</th>
<th>Phase</th>
<th>Priority</th>
<th>Start Date</th>
<th>End Date</th>
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<tbody>
<tr>
<td><strong>Academic Applications</strong></td>
<td></td>
<td></td>
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<tr>
<td>Academic Applications</td>
<td>Learning Management System</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Create Jefferson faculty accounts in D2L</td>
<td>Ed Oakes</td>
<td>Backlog</td>
<td>TBD</td>
<td>High</td>
<td>03-Jun-19</td>
<td>07-Jun-19</td>
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<tr>
<td></td>
<td>Create sandbox courses for Jefferson faculty</td>
<td>Ed Oakes</td>
<td>Backlog</td>
<td>TBD</td>
<td>Medium</td>
<td>03-Jun-19</td>
<td>01-Jun-20</td>
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<tr>
<td></td>
<td>D2L training for Jefferson faculty</td>
<td>Ed Oakes</td>
<td>Backlog</td>
<td>TBD</td>
<td>High</td>
<td>03-Jun-19</td>
<td>01-Jun-20</td>
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<tr>
<td></td>
<td>Determine how Blackboard is populated Fall 2019/Spring 2020</td>
<td>Ed Oakes</td>
<td>Backlog</td>
<td>Phase I</td>
<td>None</td>
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<td></td>
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<tr>
<td></td>
<td>Develop Banner -&gt; Blackboard Data Load if Needed</td>
<td>Unassigned</td>
<td>Backlog</td>
<td>Phase I</td>
<td>None</td>
<td></td>
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<tr>
<td><strong>Library Technology</strong></td>
<td></td>
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<td></td>
<td></td>
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<td></td>
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<td>Library Technology</td>
<td>Determine if Radford IPs can be used in Roanoke</td>
<td>Todd Joyce</td>
<td>Planning</td>
<td>Phase I</td>
<td>High</td>
<td>20-Oct-18</td>
<td>25-Feb-19</td>
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<td></td>
<td>Determine access needs for library resources</td>
<td>Ed Oakes</td>
<td>Planning</td>
<td>Phase I</td>
<td>None</td>
<td>04-Feb-19</td>
<td>01-Apr-19</td>
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<td></td>
<td>Validate Library Plan for loading records into catalog</td>
<td>Unassigned</td>
<td>Backlog</td>
<td>Phase I</td>
<td>None</td>
<td></td>
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<td><strong>Admin Applications</strong></td>
<td></td>
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<tr>
<td>Admin Applications</td>
<td>Make an FYI to IT Subcommittee</td>
<td></td>
<td></td>
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<td></td>
<td>Create export from Banner of JCHS alumni for Raiser’s Edge</td>
<td>Backlog</td>
<td>Phase I</td>
<td>Medium</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Load Alumni Data from JCHS spreadsheet to RU Raiser’s Edge</td>
<td>Lisa Blackwell</td>
<td>Planning</td>
<td>Phase I</td>
<td>Medium</td>
<td>07-Jan-19</td>
<td>25-Jul-19</td>
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<tr>
<td><strong>Ancillary Systems</strong></td>
<td></td>
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<tr>
<td>Ancillary Systems</td>
<td>RUPD James Perkins request for coding from Banner to feed Door</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td></td>
<td>Access imports</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Banner and PowerCampus</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Creation of sharing, migration and testing environment</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Creation of data migration and conversion test database</td>
<td>Lisa Blackwell</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>03-Jan-19</td>
<td>03-Jan-19</td>
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<tr>
<td></td>
<td>New and continuing student data migration for General Person, Admissions and Student data</td>
<td>Lisa Blackwell, Marlow, Thomas W. (Mac)</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>25-Jan-19</td>
<td>04-Feb-19</td>
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<tr>
<td></td>
<td>Creation of extract file format/mapping for General Person, AdmitCook, Connie S.</td>
<td>Lisa Blackwell, Connor S.</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>16-Jan-19</td>
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<tr>
<td></td>
<td>Creation of PowerCampus extract process</td>
<td>Lisa Blackwell</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>16-Jan-19</td>
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<tr>
<td></td>
<td>Creation of Banner local tables for PowerCampus extract</td>
<td>James Kabath</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>16-Jan-19</td>
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<tr>
<td></td>
<td>Creation of Banner process to import PowerCampus extract to local tables</td>
<td>James Kabath</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>16-Jan-19</td>
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<tr>
<td></td>
<td>Creation of Nolvj load for import of Banner General, Admission and Student data</td>
<td>James Kabath</td>
<td>In Progress</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>16-Jan-19</td>
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<tr>
<td></td>
<td>Initial Banner load of authorized new and continuing student data migration</td>
<td>James Kabath</td>
<td>Planning</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>04-Feb-19</td>
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<td>Recurring PowerCampus extract of new and continuing student data</td>
<td>James Kabath</td>
<td>Planning</td>
<td>Phase I</td>
<td>None</td>
<td>07-Jan-19</td>
<td>04-Feb-19</td>
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</tbody>
</table>

Source: Zoho Projects
Network Connectivity Plan

Switches & Wiring Maintained by Carilion

Segregated VLAN

Radford Maintains Security and Traffic

1 GB Internet
Post Merger IT Support

Radford University
• Administrative Systems
• Academic Systems
• RU Network and Infrastructure
• IT Security
• Technology Assistance

RU Staff at Community Hospital (Roanoke)
• On-Site User Support
• Classroom, Lab and Computer Support
• End User Training

Carilion Technology Services Group (TSG)
• Telephones
• Hospital Network
• Legacy Applications until Decommissioned

- 370 Devices
- 45 Applications
- 260 Employees
- 1100 Students
Service Catalog Update Project
• Work continues on the project to update, enhance and improve access to the DoIT Service Catalog.
• The new Service Catalog that will be housed in ServiceNow is slated to be available from ITOneStop and the DoIT website this spring.

Project Management Support
• The DoIT Strategic Plan updates continue with a plan to publish the new plan in May 2019.
• New features and customizations continue to be added to Zoho projects to meet the needs of DoIT project managers.

Identity Services
• Completed the annual user recertification for sensitive systems.

Walker Hall 279
• Planning work is underway to update the AV technology in Walker Hall 279.

New Classroom Podiums
• New height adjustable podiums were installed in Young 221 and Center for the Sciences M-70.

McConnell Library
• Installed two large LED TV monitors at main building entrance. These monitors will provide a map of the building and event information.

IMPACT Program Technology Enhancements
• Updated network connections at RU Corporate Park to accommodate space changes.
• Filled a technology specialist position to assist with technology needs of the IMPACT program.
• Enterprise Systems continues to work toward full automation of the Admissions process and registration.

Server Upgrades for Nursing Simulation Center Completed
• DoIT staff worked with the vendor and the Nursing Simulation Center staff to complete an upgrade to new server hardware for the simulation center in Cook Hall and Roanoke.

VMWare Hardware and Software Upgrades
• DoIT completed hardware and software upgrades to the VMWare virtualization infrastructure, upgrading to the latest software release as well as replacing eight older servers with four new higher performance servers.

Planning for Off-Campus Apartment Network Wiring
• DoIT is in the planning phase of a project to enhance network connectivity to the university managed off-campus apartments. DoIT is currently working to identify the exact scope of work to be prepared for upgrades during the summer of 2019.
Reed / Curie Wiring and AV Layouts

- DoIT staff are working closely with Capital Outlay and Construction as well as the contractor to coordinate the final wiring locations in Reed/Curie as well as final planning for the AV infrastructure for the building renovation project.

Printing Services

- Installed a Xerox Versant 180 digital color press to enhance productivity and media handling capabilities.
- Supported Admissions with: 3500 copies of Admitted Student 20-page booklets, Scholarship Certificates, 12,000+ Large Envelopes, and over 22,000 postcards and folding cards with addressed envelopes.

Technology Support Services Customer Service Enhancement Training

- On January 11th, all full time Technology Support Services employees will participate in a half-day training event devoted to improving customer service. DoIT trainers have designed this event in collaboration with the Human Resources Training and Development Coordinator. A range of topics including personal work preferences, what it means to work together as a team, defining our service baseline, and focusing on the customer perspective during every interaction will be covered.

OurTurn Sessions

- DoIT continues to collaborate with the Faculty Development Center and Center for Innovative Teaching and learning to offer training to faculty and staff during Our Turn. During the January Our Turn event, DoIT provided sessions including the following topics:
  - D2L – Advanced features in our learning management system for faster grading, plagiarism detection, quiz building, grammar checking, and leaner statistics
  - Office 365 – OneDrive and O365 Groups
  - Microsoft Office - Excel and OneNote
  - Advanced iPad Features
  - Zoom Video Conferencing

Technology Support Services Statistics

- Processed 1,495 support requests between November 10 and January 7.
- 12 technology-training workshops were offered to provide faculty and staff with opportunities to enhance their technology skills.
- 770 web enabled video meetings were conducted between November 10 and January 9.

Banner 9

- Banner 9 Self Service implementation planning has begun.

English Language Culture Program

- Planning continues to design processes for the implementation of the new English Language Culture Institute.

Ellucian Ethos

- The Ellucian Ethos integration platform has been installed and ready for development activity.
JCHS Data Migration
- Development and testing has begun for the data migration to Banner for new and returning JCHS students.

Banner Payroll/HR/Budget Revitalization Project
- Work continues with the Ellucian consultant for improving business and technical processes in these Banner modules.

IMPACT Cybersecurity Program Completion
- The Information Security Officer (ISO) completed the IMPACT program’s year-long Cybersecurity certificate in November.
- Courses included cybersecurity fundamentals, penetration testing, network security and ethics. The ISO is using the knowledge gained from the courses to be more aware of the threat landscape and advance the University’s security program.

Computer Security Incident Response Team Guide
- The ISO formed the Computer Security Incident Response Team (CSIRT) to respond in the event of a major security incident. Examples of these major events include server compromise, systems outages due to malicious activities and data breaches.
- The CSIRT held a kick-off meeting to discuss roles, responsibilities and workflow of incident response.

Role Based Training
- DoIT redesigned the role-based training for systems and application administrators and published it as a course to the learning management system (Desire2Learn). This allows the administrators to take the course at their convenience rather than scheduling a face to face class.
- The ISO delivered the first role-based class to DoIT System Owners. System Owners are responsible for IT systems and oversee access, operation, backup and restoration of their systems. This class ensures System Owners are aware of their responsibilities.

Data and Information Management Program Mentoring
- Staff from DoIT mentored some Masters students in the Data and Information Management (DAIM) program. Two of these students utilized Splunk to analyze large data sets for the Division.
- The Splunk dashboards that were created by the students will be useful to the Division. One of the students will be hired as a student worker this semester to continue this work in Splunk.

Duo Two-Factor Authentication
- The mandatory enrollment process for active alumni accounts was rolled out on December 4, 2018 prompting alumni to enroll in Duo before logging into MyRU.
- The majority of active users have activated Duo on their account with over 15,400 accounts currently enrolled.
- New functionality was added to the Duo Management Portal for users to print a list of 10 backup passcodes that do not expire and can be used when registered devices are not available.
- Planning for securing the VPN, club accounts and other systems continues with the Duo project now slated for completion in spring 2019.
Agenda

• Academic Achievement
• Graduation Success Rate/Retention
• Competitive Excellence
• Resource Development
• Special Events
Fall 2018 Academic Achievement

73% of all Student-Athletes finished with a GPA of 3.0 or higher

- 52% of all Student-Athletes recorded over a 3.4 GPA (Dean’s List)
- 15/16 Athletic Programs earned a 3.0 GPA or better

- 3.7 GPA for WSOC & WXC
- 3.6 GPA for WLX, WTE, WVB
- 3.4 GPA for WGO & MTE

42 Student-Athletes earned a 4.0 GPA

7/16 Athletic Programs earned a 3.0 GPA or better
Required benchmarks to receive the NCAA Division I Academic Unit starting in 2019-2020:

1. Graduation Success Rate (GSR) of the average single year score of all student-athletes at the individual level equal to or greater than 90 percent.
2. Difference between student-athlete and student body Federal Graduation Rates (FGR) equal to greater than 13 percentage points.
3. Academic Performance Rate (APR) is equal to or greater than 985 based on average of single year scores for all teams.

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Institution Data</th>
<th>Requirement Met</th>
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<tbody>
<tr>
<td>GSR 90%</td>
<td>94%</td>
<td>Yes</td>
</tr>
<tr>
<td>FGR &gt;=13%</td>
<td>SA FGR 68%</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Student Body FGR 55%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Difference 13%</td>
<td></td>
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<tr>
<td>APR 985</td>
<td>964</td>
<td>No</td>
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## Competitive Excellence

**BIG SOUTH SASSER CUP STANDINGS**

<table>
<thead>
<tr>
<th>Rank</th>
<th>Institution</th>
<th>Points</th>
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</thead>
<tbody>
<tr>
<td>1.</td>
<td>High Point</td>
<td>9.75</td>
</tr>
<tr>
<td>2.</td>
<td>Campbell</td>
<td>8.67</td>
</tr>
<tr>
<td>3.</td>
<td>Radford</td>
<td>8.60</td>
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<tr>
<td>4.</td>
<td>Charleston Southern</td>
<td>8.20</td>
</tr>
<tr>
<td>5.</td>
<td>USC Upstate</td>
<td>6.65</td>
</tr>
<tr>
<td>6.</td>
<td>UNC Asheville</td>
<td>5.85</td>
</tr>
<tr>
<td>7.</td>
<td>Presbyterian College</td>
<td>5.54</td>
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<tr>
<td>8.</td>
<td>Winthrop</td>
<td>4.95</td>
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<tr>
<td>9.</td>
<td>Longwood</td>
<td>4.81</td>
</tr>
<tr>
<td>10.</td>
<td>Gardner-Webb</td>
<td>4.79</td>
</tr>
<tr>
<td>11.</td>
<td>Hampton</td>
<td>2.25</td>
</tr>
</tbody>
</table>
Competitive Excellence

Current Standings:
Men’s Basketball
Women’s Basketball
Women’s Indoor Track and Field

Spring Sports Update:
Baseball
Softball
Men’s and Women’s Golf
Women’s Lacrosse
Men’s and Women’s Tennis
Resource Development

Fund Drive Year:
- Total New Pledges and Gifts to Highlander Club: $348,040
- Membership in Highlander Club: 912 members

Radford Sports Properties Revenue Update:
- Overall Revenue: $348,290
- Overall Percentage to Budget: 90% ($387,000)
- Cash Revenue Target: 86% ($290,000)
- Trade Revenue Target: 104% ($95,000)
  - $6K away from matching 2017-18 revenue

Licensing and Royalties:
- 4th Quarter of 2018 - $26,116.19 (27% coming from new Rowdy Red Collection)
- YTD - $82,758.01
Special Events

Winter Celebration
Men’s & Women’s Basketball Alumni Weekend  February 23

Highlander Pride Weekend  April 25, 26 and 27

RUby’s Student-Athlete Awards Banquet  April 29

Graduation Cording Ceremony  May 10
Discussion
GOVERNANCE, ADMINISTRATION AND ATHLETICS COMMITTEE MEETING
3:30 P.M.
December 6, 2018
MARY ANN JENNINGS HOVIS MEMORIAL BOARD ROOM
THIRD FLOOR, MARTIN HALL, RADFORD, VA

DRAFT
Minutes

COMMITTEE MEMBERS PRESENT
Dr. Rachel D. Fowlkes, Chair
Ms. Georgia Anne Snyder-Falkingham, Vice Chair
Dr. Thomas Brewster
Ms. Lisa Throckmorton

COMMITTEE MEMBERS ABSENT
Mr. Gregory A. Burton

OTHER BOARD MEMBERS PRESENT
Mr. Mark S. Lawrence, Rector
Mr. Robert A. Archer, Vice Rector
Dr. Jay A. Brown
Ms. Krisha Chachra
Dr. Susan Whealler Johnston
Dr. Debra K. McMahon
Ms. Karyn K. Moran
Ms. Nancy A. Rice
Ms. Myriah Brooks, Student Representative (Non-voting Advisory Member)

OTHERS PRESENT
Dr. Brian O. Hemphill, President
Ms. Karen Casteele, Secretary to the Board of Visitors and Special Assistant to the President
Dr. Kenna Colley, Interim Provost and Vice President for Academic Affairs
Mr. Danny M. Kemp, Vice President for Information Technology and Chief Information Officer
Ms. Wendy Lowery, Vice President for University Advancement
Ms. Kitty McCarthy, Vice President for Enrollment Management
Mr. Chad Reed, Vice President for Finance and Administration and Chief Financial Officer
Ms. Ashley Schumaker, Chief of Staff and Vice President for University Relations
Dr. Susan Trageser, Vice President for Student Affairs
Mr. Allen Wilson, Senior Assistant Attorney General, Commonwealth of Virginia
Other Radford University faculty and staff
CALL TO ORDER
Dr. Rachel D. Fowlkes, Chair, formally called the Governance, Administration and Athletics Committee meeting to order at 3:37 p.m. in the Mary Ann Jennings Hovis Memorial Board Room in Martin Hall.

APPROVAL OF AGENDA
Dr. Fowlkes asked for a motion to approve the December 6, 2018 agenda, as published. Ms. Georgia Anne Snyder-Falkinham so moved, Ms. Lisa Throckmorton seconded, and the agenda was unanimously approved.

APPROVAL OF MINUTES
Dr. Fowlkes asked for a motion to approve the minutes of the October 2, 2018 meeting of the Governance, Administration and Athletics Committee, as published. Ms. Snyder-Falkinham so moved, Ms. Throckmorton seconded, and the minutes was unanimously approved.

INFORMATION TECHNOLOGY REPORT
Vice President for Information Technology Danny M. Kemp presented the Division’s current and future project initiatives and projected completion timelines to the Committee. Mr. Kemp shared that the IMPACT Program, Jefferson College merger, Reed and Curie Halls renovation and on-going security are among the high-priority areas. Vice President Kemp also shared the process for project management by categorizing the job as either strategic or operational. If the project is strategic, it affects the long-term success of the University and is the responsibility of senior management. If the project is operational, it sustains the immediate business functions and is the responsibility of functional managers. The project is then characterized by priority and size. Dr. Susan Whealler Johnston asked which department has the responsibility of analytics and Vice President Kemp stated that the Division of Information Technology is working closely with Institutional Research in descriptive analytics. A copy of the presentation is attached hereto as Attachment A and is made a part hereof.

INTERCOLLEGIATE ATHLETICS REPORT
Director of Athletics Robert Lineburg provided an update of recent activities in Intercollegiate Athletics. Mr. Lineburg pointed out the outreach and service projects of the student-athletes included Fear 2 Freedom, the Radford Gives Back Food Drive with over 1,200 food items collected and the Hurricane Florence Fund Drive. Sharing academic excellence achievements, Mr. Lineburg noted four student-athletes were on the Big South All-Academic Team and recognized Jessica Wollmann of Women’s Soccer as the Big South Scholar-Athlete of the Year. In competitive excellence, Men’s Soccer came in second in the regular season with Women’s Soccer finishing 1st. Volleyball finished 2nd in regular season. Currently, Women’s Basketball is 3-3 and Men’s Basketball is at 6–2 for the season with wins over Notre Dame and Texas. Mr. Lineburg reviewed the resource development with 660 members in the Highlander Club and the overall revenue above $335,000. Upcoming special events will be the Winter Celebration for Men’s and Women’s Basketball Alumni Weekend held on February 23, 2019. A copy of the presentation is attached hereto as Attachment B and is made a part hereof.

OTHER BUSINESS
Dr. Fowlkes tabled the discussion of the name of the Governance, Administration and Athletics Committee.
ADJOURNMENT

With no further business to come before the committee, Dr. Fowlkes requested a motion to adjourn. Ms. Snyder-Falkingham made the motion, Ms. Lisa Throckmorton seconded, and the motion was unanimously approved. The meeting adjourned at 4:39 p.m.

Respectfully submitted,

Ms. Sharon Ratcliffe
Executive Assistant
to the Vice President for Information Technology and Chief Information Officer
Secretary to the Committee
Agenda

• Highlights of Major Accomplishments
• Current Initiatives
• Future Initiatives
Project Categorization

<table>
<thead>
<tr>
<th>Strategic</th>
<th>VS</th>
<th>Operational</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shapes the organization and its resources</td>
<td></td>
<td>Sustains the organization with necessary modifications</td>
</tr>
<tr>
<td>Responsibility of senior management</td>
<td></td>
<td>Responsibility of functional managers</td>
</tr>
<tr>
<td>Creates a unique product or service</td>
<td></td>
<td>Continuous or repetitive</td>
</tr>
<tr>
<td>Concerned with long term success of the organization</td>
<td></td>
<td>Concerned with immediate needs of business functions</td>
</tr>
</tbody>
</table>
Project Assessment

Strategic Priority
- Mandated vs. Proposed
- Strategic Goal Alignment
- Organizational Priority
- Flexibility of Timeline
- Impact on Resources
- Stakeholder Impact
- Current State of Service or System
- Return on Investment

Project Size
- Part of a Larger Program
- Size of the Budget
- Project Duration and Effort
- Personnel Needed
- Complexity of the Technology
- Impact to the University
- Interfaces with other Systems
- Includes Sensitive Information
Current Initiatives

Fall 2018
- IMPACT / ASSET Phase 2

Spring 2019
- English Language Culture Program
- Update IT Strategic Plan
- Duo Two-Factor Authentication
- Fischer Identity Management
- Strategic Plan Progress Site

Summer 2019
- Security, Risk & Continuity Plans
- RFP for Cable TV Services
- Off Campus Housing Connectivity

Fall 2019
- JCHS / RU Merger
- Cardinal Payroll
- Reed/Curie Renovation

Projected Completion Timeline

Information Technology

Moderate Projects
- CommonApp Implementation
- Switchboard Auto Attendant
- NetApp Storage Upgrade
- Banner 9 Self Service
- Windows 2008 Server Upgrades
- Student Retention

High Projects
- Data Center Firewall
- PeopleAdmin
- Splunk Enterprise Security
- Starfish Data Exporter

Critical Projects
- IMPACT / ASSET Phase 2
- English Language Culture Program
- Update IT Strategic Plan
- Security, Risk & Continuity Plans
- RFP for Cable TV Services
Future Initiatives

- IT Asset Management
- Executive Dashboards
- StarRes Implementation
- Ellucian Analytics Implementation
- D2L/Banner Gradebook Integration
- Enterprise Reporting
- Integration Platform
- AppWorks Conversion
- MyRU Portal Replacement
- Systems Infrastructure Rearchitecture
- Content Management System AEM Upgrade
- IMPACT / ASSET Post-Go Live Enhancements
Discussion
Agenda

• Student-Athlete Experience
• Culture
• Academic Excellence
• Competitive Excellence
• Resource Development
• Branding
• Special Event
Student-Athlete Experience

Outreach and Service

- Fear 2 Freedom
- Radford Gives Back Food Drive - Collected Over 1,200 Food Items
- Big South Conference SAAC Members Participate in Hurricane Florence Fund Drive

Leadership

- Jenny Davis, Women’s Lacrosse, and Laney Corbin, Women’s Basketball, Participated in Big South Conference Student-Athlete Leadership Retreat in Charlotte
- Jessica Wollmann, Women’s Soccer, Nominated for the Prestigious John Wooden Citizenship Cup Award
Culture

- EADA Report Submitted October 15, 2018 - Compliance with Title IX
- National Letter of Intent Signing Day - November 14, 2018
- Strategic Plan
Academic Excellence

Big South All-Academic Team
Juan Cisneros - Men’s Cross Country
Percie Lyons - Women’s Cross Country

Ben Thiss - Men’s Soccer

Valerie Gonzalez - Volleyball

Big South Scholar-Athlete of the Year
Jessica Wollman - Women’s Soccer
Competitive Excellence

Men’s Soccer
Amadou Macky Diop – First Team All-Big South and Co-Freshman of the Year
Kieran Roberts – First Team All-Big South
Myles York – Second Team All-Big South
Victor Valls – Second Team All-Big South
Sam Farrell – Freshman All-Big South
Thure Ilgner – Freshman All-Big South

Women’s Soccer
Coach Ben Sohrabi – Coach of the Year
Jasmine Casarez – Attacking Player of the Year
Jordan Lundin – First Team All-Big South
Nelia Perez – First Team All-Big South
Kayla Thomas – First Team All-Big South and All-Freshman Team
Jane Everett – Second Team All-Big South
Courtenay Kaplan – Second Team All-Big South
Reese Degan – Freshman All-Big South
Helena Gonzalez – Freshman All-Big South
Competitive Excellence

Volleyball
Stephanie Neast - First Team All-Big South
Mallory McKnight - First Team All-Big South
Haley Kleespies - Second Team All-Big South
Valerie Gonzalez - Honorable Mention
Grace Green - Freshman All-Big South

Men’s and Women’s Basketball
- Both programs selected as 2018-19 Big South Conference Preseason Favorites
- Senior forward Ed Polite Jr. named to the Big South Preseason All-Conference First Team and redshirt sophomore guard Carlik Jones placed on the Big South Preseason All-Conference Second Team
- Senior forward/guard Destinee Walker named to the Big South Preseason All-Conference First Team and redshirt junior Lydia Rivers placed on the Big South Preseason All-Conference Second Team
Resource Development

2018-2019 Fund Drive Year:

- Total New Pledges and Gifts to Highlander Club: $186,120
- Membership in Highlander Club: 660 members

- Overall Revenue: $335,340 ($244,340 cash, $91,000 trade)
- Overall Percentage to Budget: 87% ($385,000)
- Cash Revenue Target: 84% ($290,000)
- Trade Revenue Target: 96% ($95,000)
Branding

- Launch of Heritage Collection
- Facility Branding
  - Hall of Fame
  - Third Floor Administrative Hallway
  - Player Banners Dedmon
- ESPN+ to Stream All Home Men’s and Women’s Basketball Games
- Men’s Basketball vs. Gardner-Webb - ESPNU January 17, 2019
Special Event

Winter Celebration- Men’s and Women’s Basketball Alumni Weekend
February 23, 2019
Discussion
End of Board of Visitors Materials