DRAFT AGENDA

- CALL TO ORDER Ms. Lisa Throckmorton, Chair
- APPROVAL OF AGENDA Ms. Lisa Throckmorton, Chair
- APPROVAL OF MINUTES Ms. Lisa Throckmorton, Chair
  - December 3, 2020
- ENROLLMENT MANAGEMENT REPORT Mr. Craig Cornell, Vice President for Enrollment Management
  - Enrollment Update
- ADVANCEMENT and UNIVERSITY RELATIONS REPORT Ms. Wendy Lowery, Vice President for Advancement and University Relations
  - University Relations
  - Alumni Relations
  - Annual Giving
  - Capital Campaign Update
  - Giving Overview
- OTHER BUSINESS Ms. Lisa Throckmorton, Chair
- ADJOURNMENT Ms. Lisa Throckmorton, Chair

** All start times for committee meetings are approximate. Meetings may begin either before or after the listed approximate start time as committee members are ready to proceed.

COMMITTEE MEMBERS
Ms. Lisa Throckmorton, Chair
Ms. Krisha Chachra, Vice Chair
Mr. Mark S. Lawrence
Ms. Karyn K. Moran
Ms. Georgia Anne Snyder-Falkingham
New Freshman Applications (February 3)

Fall 2021 application difference is decreasing at constant rate.

- Very different pattern is forming from previous years with students applying later at greater rates and currently at lowest point.

Application difference is aligned to national trends.
New Freshman Admits (February 3)

Strong Admits and Quality -

Admits are up 7.2% at RU and 231% at RUC:

- Due to strong academic pool and technology enhancements; and
- Allows us to get aid awards and commitments from students faster.

Student quality is in alignment with last year’s record at RU and up at RUC.
New Freshman Commitments/Deposits (February 3)

Strong commitments / Deposits on both campuses

- RU at 273, up 21.3%
- RUC at 40, up 150%
New Transfer Admits (February 3)

- Transfer admits are holding steady.
- Challenge this year is that VCCS has reported a 12% drop in overall enrollments last year and an almost 15% over the past two years.
Fall Recruitment Trends - FAFSA Submissions

- National financial aid submissions are down 9.9% as of 1/22/21.
- Virginia numbers are down slightly more than the national trend:
  - Down 10.0% in Virginia;
  - Down 17.9% in multi-cultural students; and
  - Down 13.3% in rural areas.
- Radford is bucking this trend with our financial aid applications slightly higher than last year.

Source: https://public.tableau.com/profile/bill.debaun.national.college.access.network#!/vizhome/FormYourFutureFAFSATracker/HomePage
New Fall Recruitment Initiatives
Current Initiatives - Programmatic Recruitment

Programs Launching Now:
- Allied Health Sciences
- Academic Success Center
- Criminal Justice
- Cybersecurity
- Dance
- Davis College of Business and Economics
- Geospatial Science
- Honors College
- Music
- Nursing
- Nutrition
- Psychology
- Social Work

Virtual Mock Classes Launching (Feb.):
- Concept Mapping for Nursing (Nursing)
- Infant Nutrition (Nutrition)
- Time Management: Your New Superpower (ASC)
- Management and Entrepreneurship (Management)
- Protests in Hong Kong (Political Science)
- Intro to Economics (Economics)
- What Starbucks Can Teach Us About Choreography (Dance)
- Cell Biology, mRNA Vaccines, and Immunity (Biology)
- Intro to Marketing (Marketing)
- The Keys to Longevity (Psychology)
- Management and Virtual Reality (Management)
- Linguistics and Phonetics (English)
- Basics of Personal Finance...including Bitcoin (Accounting)
- Caring for Older Adults (Nursing)

80 students attended last week!
Current Initiatives - You Visit- Student Tour +

- **Immersive Content**
  360-degree photo and video tour stops that encourage student interaction

- **Inquiry Optimization**
  Embedded calls to action that appear intelligently based on a student’s tour journey

- **Audience Insights**
  Data on overall virtual tour performance, including visitor engagement and conversion rates

- **Marketing Campaign Integration**
  Multichannel promotion including integration into email marketing campaigns

4.7X higher FAFSA completion rate
3.5X higher inquiry-to-application rate
4.1X higher campus visit rate
9X higher inquiry-to-deposit rate
We need your help!
University Relations

You Visit Virtual Tour

• High-tech, immersive and detailed tour video in collaboration with Enrollment Management.
• Serves as a great way to experience our campus virtually and also a lead capture tool that will help fill the enrollment management pipeline.
I’m excited to be a Highlander at RUC because:

I GET TO START WORKING TOWARD MY FUTURE!

we are held to a high standard.

the opportunities I have to serve my community
University Relations

Highlander Pride at RUC
University Relations

VisionPoint
- Snapchat
- Ad Placement Optimization
Alumni Relations

Virtual Book Club
First book “Never Settle” by Marty Smith ’98 concluded with a December Zoom discussion featuring Marty with over 40 attendees.

Virtual Story Time with Santa
243 participants joined via Zoom.
Alumni Relations

Coffee Chats
Launched on January 11, currently have 32 meetings scheduled in 11 states.

Virtual Coffee Chats

New Webinar Wednesdays
The annual Alumni Love Story series
Coffee Chats with the Alumni Relations Team
Social media contests and prizes!
Virtual Highlander Athletics events
Black History Month programming
Kick-off of the “1000 Volunteer Challenge”

February is for Highlanders
A month-long celebration of Radford University, with a focus on engaging volunteers in a variety of capacities
Annual Giving

Highlander10 Challenge and Senior Gifts

THE HIGHLANDER10 CHALLENGE
10 PROJECTS. 10 DAYS.

THE HIGHLANDER10 CHALLENGE HAS ENDED!
00 : 00 : 00
HRS  MIN  SEC

$26,760 RAISED  212 DONORS
Annual Giving

Telephone Outreach Program | Fall FY2020 vs Fall FY2021

Total Donors

<table>
<thead>
<tr>
<th></th>
<th>FY 20</th>
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Total Dollars

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Average Gift Amount

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TOGETHER Campaign Update

Campaign Champions

Virtual Launch

Campaign Website

Campaign Steering Committee
## Giving Overview

### Fiscal Year-to-Date Giving:

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Proud and Engaged Highlanders

Collaboratively engage the Highlander community in support of Radford University’s mission.

Radford University empowers students from diverse backgrounds by providing transformative educational experiences.
Discussion
COMMITTEE MEMBERS PRESENT
Ms. Lisa Throckmorton, Chair
Ms. Krisha Chachra, Vice Chair
Mr. Mark S. Lawrence
Ms. Georgia Anne Snyder-Falkinham

COMMITTEE MEMBERS ABSENT
Ms. Karyn K. Moran

BOARD MEMBERS PRESENT
Dr. Debra K. McMahon

OTHERS PRESENT
Dr. Brian O. Hemphill, President
Ms. Karen Casteele, Secretary to the Board of Visitors and Special Assistant to the President
Mr. Craig Cornell, Vice President for Enrollment Management
Ms. Wendy Lowery, Vice President for Advancement and University Relations
Ms. Caitlyn Scaggs, Associate Vice President for University Relations (For University Relations presentation)
Mr. Tom Lillard, Associate Vice President for Advancement (For Advancement presentation)

CALL TO ORDER
Ms. Lisa Throckmorton, Chair, formally called the Advancement, University Relations and Enrollment Management Committee meeting to order at 4:15 p.m. in the Davis College of Business and Economics, Room 340.

APPROVAL OF AGENDA
Ms. Throckmorton asked for a motion to approve the December 3, 2020 agenda, as published. Ms. Georgia Anne Snyder-Falkinham made the motion, Ms. Krisha Chachra seconded, and the motion carried unanimously.
APPROVAL OF MINUTES
Ms. Throckmorton asked for a motion to approve the minutes of the February 13, 2020 meeting of the University Advancement, University Relations and Enrollment Management Committee meeting, as published. Mr. Mark S. Lawrence made the motion, Ms. Snyder-Falkingham seconded, and the motion carried unanimously.

ENROLLMENT MANAGEMENT REPORT
Vice President for Enrollment Management Craig Cornell provided an update on the Fall 2021 new student enrollments for Radford University and Radford University Carilion (RUC), as well as a brief overview of several new initiatives related to fall recruitment.

Vice President Cornell shared that current fall freshman applications for Radford University are coming in at a slower pace than normal, but the differential is decreasing and noted that nationally, applications are down across the country. He added that RUC, however, is continuing to see strong application growth and Radford University, in contrast to the national picture, has seen a growth of financial aid applicants.

Vice President Cornell said that an academically strong pool of applicants combined with the use of the technologies and additional staff availability due to less travel, has resulted in being up 17% in admits. New transfer student applications also continue to come in slowly and are expected to be a challenging cohort this year due to community college enrollment pipelines. He added that the focus continues on overall admitting strategies and constant communication with students to matriculate them next fall.

In closing, Vice President Cornell stated that new campaigns are being launched to off-set the slower student application rates by refining outreach. Additionally, re-engagement campaigns are underway to reach students who have engaged with Radford University in the past, or have not yet completed their applications. Changes related to the Highlander Distinction Program where shared following analysis of the Fall 2020 enrollment, as well as national changes to test score submissions. Enhancements include a full GPA-based model and expansion to a larger number of students both in and out of state.

A copy of the report is attached hereto as Attachment A and is made a part hereof.

PROGRAMMATIC MARKETING
Vice President Cornell along with Vice President for Advancement and University Relations Wendy Lowery engaged the Board in an overview and conversation of the exciting new programmatic marketing efforts underway with the Division of Academic Affairs. Vice President Cornell stated that this approach is designed to open the University to potential students in a way that has not previously been implemented by connecting a potential student to their academic program more effectively, with the intended goal of increasing yield and securing enrollments earlier in a very challenging and highly competitive enrollment cycle. Vice Presidents Cornell and Lowery engaged the Board of Visitors members by asking their impressions and suggestions on seeing the greatest utility to this strategy.

Vice President Lowery shared with the Board of Visitors members a short sample video, highlighting the Department of Music, which is one of the thirteen programmatic marketing pieces that will be shared with potential students by email.
ADVANCEMENT AND UNIVERSITY RELATIONS REPORT

Vice President for Advancement and University Relations Wendy Lowery presented updates to the Committee on University Relations, Alumni Relations, Annual Giving and Major Gifts.

Vice President Lowery stated that University Relations selected VisionPoint as the new marketing vendor after a comprehensive and competitive RFP process and they are proving to be strong partners who are detailed oriented and data driven. She said within the creative materials and messaging, the beauty of the region will be showcased as a strong contributor to the Highlander experience. She added that VisionPoint has proven to be an outstanding partner in strategic placement of the Radford University brand and using data, coupled with best practices, to help enhance recruitment efforts.

Vice President Lowery reported that many video projects have been completed, including the State of the University Address, 2020 Fall Commencement Celebration and Degree Conferral and Alumni Association Awards. She added a video tour and other programmatic videos were produced in collaboration with the Division of Enrollment Management. Several major printed materials have also been completed, including: “I’m In” and the Travel Brochure for Admissions, 2019-2020 Annual Report, Partners in Excellence booklet, Arts Society booklet and a stewardship publication.

Vice President Lowery shared that the Office of Alumni Relations held a Virtual Homecoming in October with over 60 events or activities planned with over 32 states and 12 countries represented by participants. Vice President Lowery shared a video highlighting the events during the 2020 Virtual Homecoming. She added the Alumni Directory Project has updated 7,307 emails, 7,718 employers, 9,324 job titles and 6,732 cell phone numbers. Additionally, over 122 graduation exit interviews were completed with over 30 legacy stole forms submitted.

Vice President Lowery stated that Annual Giving recently had several successful events, including: The Greek Life Challenge, which raised $3,553 from 48 donations, and the Telephone Outreach Program (TOP), which had an 87% increase in money raised from September 2019 to September 2020 and a 56% increase in donors, and from October 2019 to October 2020, there was a 91% increase in money raised and a 14% increase in donors. Currently, the Highlander10 Challenge, which included 10 projects from campus began on December 1 and will conclude on December 10. Spring events planned include the Faculty/Staff Campaign Kick-Off, Campaign Champions and the Spring 2021 Senior Solicitation.

Vice President Lowery shared with the Committee that Associate Vice President of Advancement Tom Lillard hosted a Highlander Wisdom Webinar, along with industry expert, Jere Doyle, from BNY Mellon Wealth Management. “Planning your legacy” is a guide for providing for families while supporting important causes. Vice President Lowery said the entire team worked very well in securing significant contributions for the first half of the year. Overall, giving is at $7,225,499, as of November 30, 2020, which is a significant increase from $3,954,684 at the same time last year. The final total giving for FY 2019-2020 is $7,489,470.

Vice President Lowery closed with a “Thank You” video from the students who have received scholarships. The video was sent to the benefactors as part of the Partners in Excellence appreciation event.
Board of Visitors members, along with President Hemphill, commended Vice President Lowery and her team on a job well done keeping alumni connected with Radford University.

A copy of the report is attached hereto as *Attachment B* and is made a part hereof.

**ADJOURNMENT**

With no further business to come before the Committee, Ms. Throckmorton asked for a motion to adjourn the meeting. Ms. Snyder-Falkingham so moved, Mr. Lawrence seconded, and the motion carried unanimously. The meeting adjourned at 5:16 p.m.

Respectfully submitted,

Ms. Sharon Ratcliffe
Executive Assistant to the Vice President for Advancement and University Relations
Enrollment Management Update
Current Fall Recruitment Update
Fall 2021 applications coming in slowly, but students reacting positively to push campaigns.

Application difference decreasing at constant rate with a strong push through December.

Applications nationally coming in slowly.

Strong financial aid submissions - up approximately 400 at this point in time.

Opposite of national trends (national submissions down 16%; we are up 20%).
New Freshman Applications (December 2)

**Enrollment Management**

- **Total, 9,398**
- **Total, 8,837**
- **Total, 7,232**

**National Trend Data**

- We are currently at 18% - falling in line with national numbers.

**Applications Are Decreasing**

Common Application reports declines of 8 percent. Applications for first-generation students and those eligible for fee waivers are down 16 percent.

- November 16, 2020
New Freshman Admitted (December 2)

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<th>Year</th>
<th>Total Admitted</th>
<th>Main Campus</th>
<th>RUC</th>
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<td>Fall 2019</td>
<td>4,593</td>
<td>4,530</td>
<td>63</td>
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<tr>
<td>Fall 2020</td>
<td>4,113</td>
<td>4,078</td>
<td>35</td>
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<tr>
<td>Fall 2021</td>
<td>4,819</td>
<td>4,717</td>
<td>102</td>
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- Fall 2019: Total 4,593, Main Campus 4,530, RUC 63
- Fall 2020: Total 4,113, Main Campus 4,078, RUC 35
- Fall 2021: Total 4,819, Main Campus 4,717, RUC 102
GPAs in the application pool remain strong, allowing us, with utilizing our newest technologies and focus on admitting, to be up 706, or 17% in admits for Fall 2021.
Transfer applications are also seeing a very slow submission rate, following national trends related to community college enrollments, but we are also off-setting when possible with our admitting strategy.
Current Recruitment Initiatives
Newly Added Recruitment Initiatives

Additional campaigns recently launched:
- Approximately 40K new students from various sources - more in primary, secondary and growth markets beyond current plan.
- Approximately 70 students who were admitted for fall but expressed desire to take a gap semester or year off, mostly due to COVID concerns.

Re-engagement campaigns - Communication and outreach to students recently added:
- Prior transfer applicants admitted (2019 and 2020); N=380
- Prior transfer applicants incomplete (2019 and 2020); N=750
- Prior freshman applicants admitted but went elsewhere (2020) and did not enroll elsewhere; N=1,541

Financial Aid applicant submissions - FAFSA submitted with no admission application on file recently added:
- Current list is over 400
Current Initiatives - HDP and Scholarship Leveraging

Strategic analysis and approach for Fall ’21 class
• Analysis of outcomes for this fall’s inaugural HDP class is somewhat challenging due to COVID impact, but base assumptions should still hold.
• Current model is a combination of merit awards for all students based on academic criteria (GPA, rank, test score) and out-of-state (OOS) surcharge discount.

NEW for Fall ’21
• All students:
  o Moving to full GPA model
    • Necessary due to SAT and ACT test scores and class rankings now not available or sporadic.
  • Out-of-state - Additional adjustments to take advantage of opportunities.

GOAL: All applied students who are admissible will be admitted and receive a full aid award (HDP, institutional, estimated state and federal aid) by holiday break.

69% of all 4-year colleges and universities in the U.S. will not require applicants to submit ACT or SAT scores for Fall 2021 admission.
-fairtest.org
By singling out one program, zeroing in on its key strengths, and developing a program-specific target persona, you can reach out to prospective students more effectively, and move them through the enrollment funnel towards conversion and enrollment.

- Higher Education Marketing
Advancement and University Relations
VisionPoint

- VisionPoint was selected as our marketing vendor after a comprehensive and competitive RFP process.
- They are proving to be strong partners who are detail oriented and data driven.
- Within our creatives and messaging, we will highlight the beauty of our region as a strong contributor to the Highlander experience.
University Relations

Major Video Projects
• Collaborations with Enrollment Management
  • Tour Video
  • Programmatic Videos
• State of the University
• Degree Conferral
• Alumni Awards

Major Print Pieces
• “I’m In” for Admissions
• Travel Brochure
• Annual Report
• Partners in Excellence Booklet
• Arts Society Booklet
• Stewardship Piece
Alumni Relations

• Virtual Homecoming: Over 60 events/activities, 32 states and 12 countries represented

• Alumni Directory Project: Updated 7,307 emails, 7,718 employers, 9,324 job titles and 6,732 cell phone numbers

• Graduation Exit Interviews: 122+ interviews completed, 30+ legacy stole forms
Alumni Relations

Virtual Homecoming 2020
Annual Giving

• **Greek Life Challenge:** Raised $3,553 from 48 donations

• **Highlander Senior Class Scholarship:** Mini-campaign for 2020 grads

• **Highlander10 Challenge:** December 1-10, includes 10 projects from campus

• **Spring Events:** Faculty/Staff Campaign Kick-off, Campaign Champions and Spring 2021 Senior Solicitation
Annual Giving

Telephone Outreach Program (TOP)

Dollars Raised by Month

Sept FY 20: $7,030
Sept FY 21: $13,139
Oct FY 20: $9,214
Oct FY 21: $17,579

- 87% increase in dollars from September 2019 to September 2020
- 91% increase in dollars raised from October 2019 to October 2020

Donor Count by Month

Sept FY 20: 84
Sept FY 21: 131
Oct FY 20: 122
Oct FY 21: 139

- 56% increase in donors from September 2019 to September 2020
- 14% increase in donors from October 2019 to October 2020
Major Gifts

• **Highlander Wisdom Webinar**
  Planning Your Legacy, was hosted by Tom Lillard ’79 and an industry expert Jere Doyle from BNY Mellon Wealth Management.
## Giving Overview

### Fiscal Year-End Giving:

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Discussion
End of Board of Visitors Materials