

CURRICULUM VITAE

Steven P. Helm

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EDUCATION

- M.L.S. Library and Information Science, 1995. University of North Carolina at Greensboro. Emphasis in Technology.
- B.A. Virginia Polytechnic Institute and State University, 1983. Major in Political Science, Minor in History.
- Teaching Certification. Virginia Polytechnic Institute and State University, 1984. – Secondary Education: Social Studies.

PROFESSIONAL EXPERIENCE

2002 - Present	Coordinator of Library Technology, McConnell Library at Radford University
1997 - 2002	Technology Manager, McConnell Library at Radford University
1991 - 1997	Manager of Networked Services, Montgomery-Floyd Regional Library (MFRL). Blacksburg VA.
1989 - 1991	YA/Children's Program Library Assistant, Montgomery-Floyd Regional Library (MFRL). Blacksburg VA.

PREVIOUS EMPLOYMENT AND ACTIVITIES

1984 - 1989	Secondary Social Studies Teacher - Montgomery County Schools, Montgomery County, Virginia.
1981 - 1988	Guitar Instructor/professional musician.
1990 -1991	President Board of Coalition for Justice in Central America, Blacksburg, VA
1989 - 1991	Editor - <i>Central America Update</i> [Later renamed <i>Noticias</i>] a biweekly news magazine publication of the Coalition for Justice in Central America, Blacksburg, VA.
1989 - 1992	Systems Operator - Virginia Peace and Justice Information Network - an electronic bulletin board service of the Coalition for Justice in Central America, Blacksburg, VA.
June 1989	Central America Study Travel Seminar.

MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

- Virginia Education Association (VEA) 1985-89
- Virginia Library Association (VLA) 1991-present
- American Library Association (ALA) 1991-present
- Southwest Information Network Group (SWING) 1995-present
- Library and Information Technology Association (LITA) 1991-present
- Southwest Virginia Macromedia Users Group 2003-

PROFESSIONAL ACTIVITIES

- VPLDA VLIN Committee Chair 1995
- VLA - Children's Young Adult Roundtable/ Jefferson Cup Committee (1990-91)
- VLA Conference Committee (1995 – 1997)
- VPLDA Planning for Excellence Committee (1996 - 1997)
- Chair, VPLDA Technology Subcommittee (1996 - 1997)
- Library of Virginia Automation Committee (1997)
- VLA Publication Committee ex-officio (1996-present)
- VLA Council (1996-present)
- VLA - Webmaster (1996- present)
- Southwest Information Network Group (SWING) Webmaster (2000-2002)

FUNDED GRANTS/PROJECTS

- LSCA Grant for Retrospective Conversion 1992-93
- Secured local funding, drafted RFP, and implemented MFRL automated system 1992-1995
- LSCA Grant for Blacksburg Electronic Village Project 1993-94
- LSCA Grant continuation for Blacksburg Electronic Village Project 1994-95
- Apple Library of Tomorrow Grant 1994-95
- NTIA/TIAPP 1996 – Provided for Full Time Internet Trainer for MFRL.
- Faculty Professional and Instructional Development Grant 1998. (Highlander Guide)
- Radford University Multimedia Center 1999

TEACHING EXPERIENCE

- UNCG - Internet section of *Online Searching* Course - Summer 1994.
- "Riding the Unicorn: A Tutorial on Using the Montgomery-Floyd Regional Library Online Catalog" MFRL Staff Training. June 1995.
- "Introduction to the BEV/Internet". 1993-1997. MFRL Public Training.
- "Introduction to the HTML". 1995-1997. MFRL Public Training.
- "Internet Searching" for Radford University "Our Turn" - Spring 1998
- "E-Commerce and Security" Guest Lecturer for Dr. Nozar Hashemzadeh, – Economic Dept. Radford University. January 2000.
- "Web Design for McConnell Intranet" McConnell Library Staff. 1998.
- WebCT – "Orientation to WebCT" with Bob Sheehy. Radford Faculty. 1999-2001
- "Dreamweaver Basics: Publishing Using Dreamweaver Templates." McConnell Library Staff. 2002

CONSULTING – LIBRARY AUTOMATION AND NETWORKING

- Holston Academic Libraries (VA)
- Culpeper Co. Public Library (VA)
- Rockingham Co. Public Library (VA)
- Bedford Public Library (VA)
- Shenandoah County Library (VA)
- Tazewell County Public Library (VA)
- Rockbridge Co. Library (VA)
- Smyth-Bland Regional Library (VA)
- Washington Co. Library (VA)

UNIVERSITY SERVICE

- CybeRUniversity Committee 1998- 2001
- WebCT Committee and Instructor 1998-2001
- Faculty Development Technology Team Leader 1998-2001
- Technology Across the Curriculum Committee Co-Chair (CIST Planning Committee) (2000-2001)
- ITR Committee 1997-present
- IT Strategic Plan Workgroups 1999
- SCHEV Computer Competency Assessment Committee -2001
- SACS Review Portfolio Sub-Committee, (Section IV.13) – 2001
- McConnell Space Needs Assessment Committee 2000, 2003
- Title III Project Career Committee 1998
- McConnell Technology Plan Committee
- McConnell Web Redesign Committee 2002

PUBLICATIONS

"Public Access to the Internet." Virginia Librarian, October/ November/ December 1994. Vol. 40, No. 4

"Bringing It Home: Providing Remote Access to Electronic Resources to Patrons" Virginia Librarian, January-March 2002. Vol. 48, No. 1. p. 22

"Un-Tether Your Library! Libraries Without Wires?!" (**Work in Progress: Solicited for Publication by Library Hi-Tech 2003**)

PRESENTATIONS (SELECTED LIST)

- “Blacksburg Electronic Village” - 1993 Virginia Library Association Pre-Conference, Norfolk, VA (October 1993)
- “Internet, Virginia Library Information Network (VLIN), Blacksburg Electronic Village and Their Implications for Economic Development” - VLSA Economic Development Workshop, Marion VA - (1993).
- “Blacksburg Electronic Village” -Regional Evaluation Institute: USDOE, Cincinnati, OH (May 7-9, 1994)
- “Blacksburg Electronic Village” - Libraries and the National information Infrastructure: 1994 Forum on Library and Information Services Policy. USDOE and NCLIS: Washington, DC (May 16-17, 1994)
- “Blacksburg Electronic Village” - SWING Meeting: Emory & Henry College (May 20, 1994) and Christiansburg, VA (Sept. 30, 1994)
- “Blacksburg Electronic Village” - Mississippi Library Commission Conference: Jackson MS (June 1, 1994)
- “Blacksburg Electronic Village” - New Century Council, Blacksburg, VA (July 13, 1994).
- “Public access to the NII: The Blacksburg Experience” -1994 Virginia Library Association Conference, Williamsburg, VA.(Oct. 28, 1994)
- “Public access to the NII: The Blacksburg Experience” - Florida Library Directors Conference, Tallahassee, FL. (Nov. 3, 1994)
- “Museums on the NII: Virtual Possibilities for Museums” - Virginia Museum of Natural History, Martinsville, VA. (Nov. 18, 1994).
- “Public access to the NII: The Blacksburg Experience” - Ties That Bind: Converging Communities Conference. Sponsored by Apple Computer and Morino Institute. Cupertino CA. (May 4, 1995).
- “Public Access to the NII: The Blacksburg Experience” - Southern Tier Library System Seminar. Corning, NY. (May 20, 1995)
- “Benefits of the Internet for Local Governments and Businesses” - Local Access to the Internet: A Critical Need in Rural Areas Conference sponsored by Congressman Rick Boucher (VA 9th District) Abingdon, VA. (July 24, 1995)
- “Public Access to the NII: The Blacksburg Experience” - Keynote Address for “Internet Symposium for the Community” North Central Educational Service District.(WA) Wenatchee, WA (November 8, 1995)
- “Riding the Unicorn: A Tutorial on Using the Montgomery-Floyd Regional Library Online Catalog” MFRL Staff. June 1995.
- “Montgomery-Floyd Regional Library; Connecting the Community to the Blacksburg Electronic Village” - 1996 Public Library Association Pre-Conference - Portland, OR. (March 26, 1996)
- “Montgomery-Floyd Regional Library and the Blacksburg Electronic Village: Public Access to the NII, A Case Study” - 1996 Public Library Association Conference - Portland, OR. (March 28, 1996)
- “Teaching Them to Fish: Community Training in the Electronic Village” - Conference sponsored by Congressman Rick Boucher (VA 9th District) Wytheville, VA. (April 29, 1996)
- “Montgomery-Floyd Regional Library and the Blacksburg Electronic Village: Public Access to the NII, A Case Study”- Clarion University LIS “Information Superhighway Speaker Series” Clarion, PA. (May 2, 1996)
- “Libraries: Crossroads for the Televillage” - The Televillage: Building the Intelligent Community Conference. Sponsored by GTE and the Kentucky Science and Technology Council. Dallas, TX (May 21, 1996)
- “Leadership for the Information Age” - ASCLA Presidents Program, 1996 American Library Association Conference, NYC. (July 7, 1996)

- “Quality and Equality of Internet Access: Socio-Cultural Issues for Libraries” - Association of Specialized and Cooperative Agencies (ASCLA), 1996 American Library Association Conference, NYC. (July 8, 1996)
- “Lessons from the Road: Experiences from Drivers on the Information Superhighway” - TSAR/Microcomputers Interest Forum Program, 1996 Virginia Library Association Conference. Richmond, VA. (Nov. 2, 1996)
- “How to Surf the Technological Wave without Wiping Out!: McConnell Library in the 21st Century”. Interview Presentation to McConnell Staff. July, 1997.
- “Intranets in the Library Setting ” - Virginia Public Library Director’s Association, Graves Mountain Lodge, Syria, VA (May 2, 1997)
- “Intranets in the Library Setting ” - Third Annual Leadership Institute: "Managing Technology in Public Libraries", (sponsored by the College of Library and Information Services, University of Maryland at College Park), Arlie Center, Warrenton, VA (August 5, 1997)
- “Intranets in the Library Setting ” CLIS Alumni, University of Maryland at College Park (April 6, 1998)
- "Comprehensive Multimedia: Implementing a Multimedia Center for Faculty and Students" Computers on Campus Conference. Columbia, SC. Nov 1999.
- “E-Commerce and Security“ Guest Lecture for Dr. Hashemzadeh. Economics Dept. Radford University - January 25, 2000
- “Code Red” Worm Attack on LIB Web Server” McConnell Library Staff Report. July 26, 2002
- VLA CEC Workshop: “Program Planning Fundamentals: Start Your Engines!” – 2001 Virginia Library Association Conference, Richmond , VA. Oct 18, 2002
- “Bringing It Home: Providing Remote Access to Electronic Resources to Patrons” 2001 Virginia Library Association Conference, Richmond, VA. (Oct. 19, 2002)
- “Distance Education- Panel Discussion” VLA Paraprofessional Forum Conference. Richmond, VA (May 21, 2002)
- “What’s Sexy in the Virtual Office?” VLA Paraprofessional Forum Conference. Richmond, VA (May 21, 2002)
- “Bringing It Home: Providing Remote Access to Electronic Resources” 2002 Syllabus Conference, Santa Clara, CA. (July 29-31, 2002)
- "Un-Tether Your Library! Libraries Without Wires?!" 2003 Virginia Library Association Conference. Hot Springs, VA (November 7, 2003)
- "Un-Tether Your Library! Libraries Without Wires?!" 2004 Virginia Library Association Conference. Williamsburg, VA (October 28, 2003)
- "Get the Scoop on RFID " 2004 Virginia Library Association Conference. Williamsburg, VA (October 29, 2003)
- "Millennium Widgets for Mac and Windows" 2006 Innovative User Group Conference. Denver, CO (May 22, 2006)
- "Blogs, Wikis, and Listservs, Oh My!: Learn how these new tools will revolutionize VLA's Web site." 2006 Virginia Library Association Conference. Williamsburg, VA (Nov. 10, 2006)