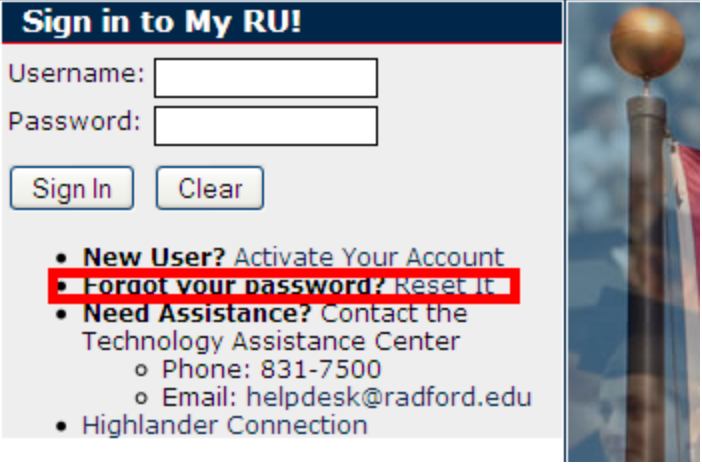



Instructions for Resetting Your Password

Overview: The document explains how reset your password.

Detailed Instructions:

Screen Shots	Instructions
	<ol style="list-style-type: none"> 1 Go to the MyRUpage at: https://myru.radford.edu 2 Click on "Forgot Your password? Reset it"
	<ol style="list-style-type: none"> 4 Enter your first and last name 5 Your RU ID number 6 Enter Radford Username 7 Click Continue

IT - Password Reset



Password Reset

In order to complete this process you must provide an answer to the question you activated your account.

Question: Mother's Maiden Name?

Answer:

Continue

Clear

8 Answer your secret question

9 Click "Continue"

IT - Password Reset



Password Reset

Your password reset request has been received!
Your account will be deactivated in **15 minutes**.

After your account is deactivated you must [reactivate](#) it before you can use it again.

10 Make sure you see the confirmation page.